

SENIOR CITIZEN PENALTY EXEMPT PROGRAM

Purpose:

Most Senior Citizens are on a fixed monthly income and therefore are incurring a 10% past due penalty on their water bill because the due date falls before their deposit. This program is designed to give the Senior Citizens a 10 day grace period from their original due date and avoid the penalty. (see 182.002 of the Texas Utilities Code)

Qualifications:

- Must fill out this request to be a participant of this program
- Must be 60 + years old (copy of drivers license required)
- Must agree to terms of program

Terms:

- Water bill must be paid and posted within 10 days of the participants original DUE DATE
- Participant request form must be filled out and copy of drivers license received
- If payment is not received within specified 10 day grace period then the 10% penalty will be applied on the 11th day and you will be subject to cutoff
- If the participant acquires more than 3 penalties in a year then that participant can be dropped from the program automatically
- Participant name must be on water account to apply for this program

Name on Account_____

Address_____ **Account #**_____

Drivers License #_____ **UB Cashier**_____

I agree to the terms above and wish to participate in the Senior Citizen Penalty Exempt Program

Participant Signature_____

Date_____ **Input Mgr**_____