

City of Crowley Telephone Numbers

Administration Department

Regular hours of operation are Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m. excluding holidays. It stays open outside of regular office hours to assist with public meetings.

Main Number (817) 297-2201

City Secretary	ext. 4000
Human Resources Office	ext. 4200
Community Services Admin	ext. 4300
City Manager's Office	ext. 4400

Municipal Court

Hours of operation are Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m. excluding holidays.

Main Number (817) 297-2201

Court Clerks	ext. 1200/1230
Court Administrator	ext. 1290

Police Department

The police department provides emergency and non-emergency police service 24 hours a day, seven days a week. Regular hours of operation for the Police Department Administration Offices and the Criminal Investigations Division are Monday-Friday, 8-5 p.m., excluding holidays. **To call for emergency response, dial 911.**

Non-Emergency Number (817) 297-2276

Police Dept Administration	ext. 6200
Records	ext. 6401
Police Chief	ext. 6201
Communications Supervisor	ext. 6104
Code Enforcement	ext. 6500

Utility Billing

Regular hours of operation are Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m.

Main Number (817) 297-2201

Utility Clerks	ext. 1010/1020
Utility Manager	ext. 1090

Finance Department

Regular hours of operation are Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m.

Main Number (817) 297-2201

Accounts Payable	ext. 4800
Staff Accountant	ext. 4850
Finance Director	ext. 4900

Community Development/Permits Code Enforcement

Regular hours of operation are Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m.

Main Number (817) 297-2201

Permit Clerk	ext. 3000
Director/Building Official	ext. 3090

Library

Regular hours of operation for the Library are Tuesday & Thursday, 10-8 p.m.
Wednesday, Friday & Saturday, 10-5 p.m.
Sunday & Monday closed
(excluding holidays)

Main Number (817) 297-6707

Adult Services	ext. 2040
Children's Services	ext. 2030
Circulation Desk	ext. 2060
Library Director	ext. 2090

Fire Department

The Fire Department provides fire and EMS service 24 hours a day, seven days a week. **To call for emergency response, dial 911.**

Station #1 Main Number (817) 297-1638 Station #2 Main Number (817) 297-0613

Fire Chief	ext. 5250
Deputy Fire Chief	ext. 5220
Battalion Chief	ext. 5200
Fire Marshal / EMC	ext. 5020

City of Crowley Telephone Numbers

Public Works

Regular hours of operation for the Public Works Department are Monday-Friday, 8-5 p.m., excluding holidays. However, Public Works repairs water main breaks as they occur. To report a water main break after hours, dial (817) 297-2276. **To call for emergency response, dial 911.**

Main Number (817) 297-2201

Public Works Administration	ext. 3200
Assistant Public Works Director	ext. 3280
Public Works Director	ext. 3290

Senior Services

Regular hours of operation are Monday-Friday from 8-2 p.m., excluding holidays. All activities are held at 409 S. Oak Street (Crowley Recreation Center).

Main Number (817) 297-9131

Animal Control

Regular hours of operation are Monday-Friday from 8-5 p.m., excluding holidays. For after-hours response dial (817) 297-2276

Main Number (817) 297-2201

Animal Control Officer ext. 3300

Economic Development

Regular hours of operation are Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m.

Main Number (817) 297-2201

Jack Thompson, assistant city manager
817-297-2201 ext. 4300

General Information

Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m.

Main Number (817) 297-2201 (0) for Operator

The City of Crowley telephone system includes voicemail, outgoing information lines and a menu of options. The options make selections easier for the caller. Be aware that a voicemail will need to be left in some areas such as Animal Control and Code Enforcement because the employees providing these services are out in the community working. Their voicemail is checked regularly and calls will be returned. If you get a voicemail and you wish to speak to someone immediately on Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m. (excluding holidays), you can press "0" to speak to the receptionist or choose another option.

In most cases, if you choose to speak to the receptionist, you will be transferred to the department that provides the City service you wish to access. If you know the number of the person you wish to speak with, you will usually be connected to that individual faster by dialing the number direct. Please know that each department has specific service hours. It will generally be faster to access the department by dialing it directly during its regular hours of operation.

When dialing the after-hours number you will be speaking to a police dispatcher. While the dispatcher will make every attempt to assist you, he or she may be working on a 911 emergency and that will take priority over assisting other callers.

Helpful Telephone Numbers

COMMUNITY ORGANIZATIONS

Friends of the Crowley Library (817) 297-6707
Crowley Area Chamber of Commerce (817) 297-4211
CYA (Crowley Youth Assn.) (817) 297-2588
Crowley Soccer Association (817) 568-1516
Crowley House of Hope (817) 297-6400

COUNTY OFFICES

Tarrant County Health (817) 321-8000
Tarrant County Appraisal District (817) 284-0024
Auto Tags & License Renewal (817) 370-4535
Tarrant County Sheriff Department (817) 884-1111
Tarrant County Offices (817) 884-1102

CROWLEY NUMBERS OF INTEREST

Charter Communications (817) 509-2225
Crowley Cemetery Assoc. (817) 926-8881
Fort Worth-Star Telegram (817) 390-7796
UPS 800-742-5877

CROWLEY UTILITIES

SWBT Line Locate 800-395-0440
SWBT Repair 800-246-8464
ONCOR Electric 888-313-6862
ONCOR Emergency 888-313-4747
Atmos Gas 800-460-3030
ONCOR - Street Light out 888-313-4747
Progressive Waste Solutions refuse) (817) 222-2221

CROWLEY POSTAL STATION

200 S. Crowley Rd (817) 297-7584

CROWLEY SCHOOL DISTRICT

Administration Office (817) 297-5800

EMERGENCY NUMBERS

Poison Control Center (800) 222-1222

STATE OFFICES

Attorney General (512) 463-2100
Department of Public Safety (817) 299-1300
Driver's License (817) 641-2204
TX Dept of Public Safety (817) 294-1075
Secretary of State (512) 463-8000
TXDOT (817) 370-6500

TEXAS STATE GOVERNOR

Governor Greg Abbott
P.O. 308
Austin, TX 78711

TEXAS STATE REPRESENTATIVE

Representative Bill Zedler
5840 W IH 20, Suite 110
Arlington, TX 76017
(817) 483-1885

TEXAS STATE SENATOR

Senator Konni Burton
PO Box 12068
Austin, TX 78711
(817) 332-3338

U.S. REPRESENTATIVE

Congressman Joe Barton
6001 W. Ronald Reagan Memorial Hwy, Ste.200 _____
Arlington, TX 76017
(817) 543-1000

U.S. SENATOR

Senator Ted Cruz
Lee Park Tower II
3636 N Hall Street, Suite 410
Dallas, TX 75219
(214) 599-8749

Senator John Cornyn
5001 Spring Valley Rd, Suite 1125E
Dallas, TX 75244
(972) 239-1310