



## Crowley Police Department



### Mission Statement

As members of the Crowley Police Department, our mission is to provide a professional community-oriented police service. We are committed to creating and maintaining an active community partnership, working with residents in identifying and solving problems to improve the quality of lives in our neighborhoods. We are dedicated to protecting life, property and maintaining order while assuring fair and equal treatment to everyone.

### Vision Statement

The Crowley Police Department is a proactive police agency dedicated to excellence through quality customer service. We strive to provide quality customer service for everyone by way of accountability and our community involvement. We maintain a quality of professionalism for department employees through training, development and continuing education to assist with the personal and career growth of our officers, with a constant emphasis on innovation and improvement.

### Citizen Police Contacts

Our police officers work under departmental policies that are consistent with all state and federal laws. The policies include provisions for residents if they have a conflict with a Crowley police officer. If a resident feels that he or she has a legitimate concern, a formal complaint may be made to the Crowley Police Department. Information about the complaint process may be obtained contacting any member of the Department or by calling (817) 297-2276. This department adheres to the 77<sup>th</sup> Texas Legislature's mandate prohibiting racial profiling in Texas. We are very proud of the relationship the Crowley Police Department has with the community. Our longstanding goal is to provide all of our residents with a safe community where all may live without fear of crime.

The Crowley Police Department realizes there may be disagreements from time to time with individuals who come in contact with our officers. Confusion, different perceptions or possibly the timeliness of information could result in information that may produce different accounts of the same incident. Disagreements between residents and officers need to be addressed. We trust that the vast majority of contacts between residents and officers are conducted in a positive, professional manner. This is the result of both the community and our officers working together.

The Crowley Police Department would like to know about positive police contacts, too. Feel free to write the Chief a letter or note to let him know about a positive contact with our officers. Your comments will be shared with officers involved, and a copy will be placed in their personnel folder.

### Sex Offenders

The Crowley Police Department's web page provides a link to the Texas Department of Public Safety and its sex offender database on the city's website. We will provide a printed list of registered sex offenders living within the city limits upon request, at no cost. Persons wishing to obtain a copy may contact the Police Records Department at (817) 297-2276, ext. 6401.

### Reports

Accident and offense reports may be requested in person during regular business hours (8-5 p.m. Monday-Friday, excluding holidays). A Public Information Request may also be emailed to [Records@ci.crowley.tx.us](mailto:Records@ci.crowley.tx.us). The cost is \$6 per report, cash or check (no credit cards accepted at this time), with valid identification to pick up reports.

### Cellphones Banned in School Zones

The City of Crowley bans the use of hand-held mobile or cellphones in active school zones during the hours of 7- 9 a.m. and 2- 4 p.m. on official school days. Using a hand-held mobile or cellphone while driving a motor vehicle has the potential to distract the driver. Engaging in a call or receiving/sending a text message while on a cellphone or Personal Digital Assistant while driving in an active school zone is strictly prohibited. Contact (817) 297-2276 for additional information.

### Vacation House Patrol

The Crowley Police Department hopes you and your family have a safe and pleasant time on your vacation. We will make every effort to watch your property closely, and patrol neighborhoods regularly.

If you would like to schedule a Vacation House Patrol, please call (817) 297-2276, or stop by the main lobby of the police department to complete the appropriate forms.

### Neighbors On Watch

Crime and drug activities are present in neighborhoods throughout the state. It takes a partnership between the residents of the City of Crowley and the Crowley Police Department to reduce crime within our community.

Crime prevention starts with concerned citizens. Re-established in 2008, the Neighbors On Watch (“NOW”) program covers all of the 13 neighborhood grids in Crowley. Each area is led by a Grid Captain.

The focus of this program is to create a centralized, city-wide patrol under the direct guidance and supervision of the police department. The program will educate the community on crime control and prevention strategies and encourage regular community patrols.

For more information, please contact our Community Resource Officer at (817) 297-2276, Ext. 6205.

### Teen Curfew

The City of Crowley has a curfew for all minors under the age of 17. The curfew hours are as follows:

- **11 p.m.** on any Sunday, Monday, Tuesday, Wednesday or Thursday until 6 a.m. on the following day; and
- **12 a.m.** on Saturday or Sunday until 6 a.m. on the following day.

#### **EXCEPTIONS:**

- A minor is accompanied by a parent or guardian.
- A minor is on an errand at the direction of a parent or guardian.
- A minor is going to or from work.
- A minor is attending an official school, religious or other activity supervised by an adult.
- A minor is involved in an emergency.

## Community-Oriented Policing Officers

The intent of this program is to provide a variety of interesting and informative Community Service Programs within the city. The Crowley Police Department believes that providing improved professional police services will ease the fear of crime for the citizens and businesses in Crowley, thereby enhancing the quality of life for every one and contributing to economic growth within the city.

The Community Service Programs will include:

- Public Safety Programs
- Driving Safety Programs
- Bicycle Safety Programs
- Skateboard Safety Programs
- Pedestrian Safety Programs
- Crowley Area Teen Community Helpers (CATCH) Program
- Citizens Police Academy
- Neighbors on Watch
- Home Security Inspections

## Crowley Area Teen Community Helpers Program

The Crowley Police Department's CATCH Program works primarily with juvenile offenders sentenced to community service hours by the Crowley Municipal Court for Minor Class "C" Misdemeanor offenses. One of the goals of CATCH is to reduce the recidivism rate among juvenile offenders while establishing a positive relationship with police officers.



The CATCH Program provides a strong emphasis on building self-esteem, consequences, and risk-taking/choice-making skill development while enhancing a sense of community pride by helping others.

## Safety/Crime Awareness Programs

Safety and Crime Awareness programs are designed to provide our youth and adults in the community a greater knowledge for crime prevention and provide them with educational resources while interacting with the police.



These programs are offered at different times of the year and are organized by our Community Resource Officer. For information on upcoming subjects and dates, please contact our CRO at (817) 297-2276, ext 6205.

## Home Security Inspections

A Home Security Inspection identifies weaknesses in a home's security and provides options for fortifying the home. At no cost to the homeowner, the Crowley Police Department's Community Resource Officer will visit and inspect a home for security shortcomings, providing suggestions to make the home less of a target for would-be thieves. A home security inspection may qualify homeowners for a discount on their Homeowner's Insurance policy.

