



**Crime Control and
Prevention District
Board of Directors
Agenda Packet
June 7, 2018
6:15 P.M.**

CROWLEY CRIME CONTROL AND PREVENTION DISTRICT BOARD OF DIRECTORS

**Meeting
June 7, 2018
6:15 P.M.**

ATTENDANCE SHEET

Johnny Shotwell, President _____

Billy P. Davis, Member _____

Jesse Johnson, Member _____

Jerry Beck, Member _____

Jim Hirth, Member _____

Tina Pace, Member _____

Christine M. Gilbreath, Member _____

Staff:

Robert Loftin, City Manager _____

Kit Long, Police Chief, Staff Liaison _____

Lori Watson, Treasurer _____

Carol Konhauser, Board Secretary _____



An agenda information packet is available for public inspection in the Crowley Library and on the City website, under Agenda Packets. Citizens may fill out a "Citizen Participation" card to address the Council on any issue that is not a Public Hearing and is not listed on the agenda. Speakers are limited to three minutes.

**AGENDA
CROWLEY CRIME CONTROL AND
PREVENTION DISTRICT**

**June 7, 2018
Crowley City Hall
City Council Chambers
201 East Main Street
Crowley, Texas**

Regular Session 6:15 p.m.

June 7, 2018 – REGULAR SESSION – 6:15 P.M

I. CALL TO ORDER/ROLL CALL

II. PRESENTATIONS

1. Receive Crime Control and Prevention District activity report presentation by Community Resource Officer C.J. Perry.

III. BUSINESS

1. Discuss and consider approval of the minutes of the Crime Control and Prevention District Board of Directors meeting held on May 17, 2018.
2. Discuss Crime Control and Prevention District Proposed FY2018-2019 Budget and set date for a Public Hearing on the final budget.

IV. ADJOURNMENT

I, the undersigned authority, do hereby certify that this Agenda of the June 7, 2018 meeting of the governing body of Crowley Crime Control and Prevention District is a true and correct copy posted on _____, 2018 at _____ am/ pm at Crowley City Hall, a place convenient and readily accessible to the public at all times.

Carol Konhauser
Secretary, Crime Control and Prevention District

NOTICE: A quorum of the Crowley City Council and the Economic Development Board of Directors will be present at this meeting; however neither the City Council nor EDC Board of Directors will be taking action on any items on this posted agenda.

THE CRIME CONTROL AND PREVENTION DISTRICT BOARD RESERVES THE RIGHT OF THE FOLLOWING:

1. ITEMS DO NOT HAVE TO BE CONSIDERED IN THE SAME ORDER AS SHOWN ON THIS AGENDA;
2. THE BOARD MAY CONTINUE OR RECESS ITS DELIBERATIONS TO THE NEXT CALENDAR DAY IF IT DEEMS IT NECESSARY.

The Crowley City Hall is wheelchair accessible and accessible parking spaces are available. Requests for accommodations must be made 48 hours prior to this meeting. Please contact the City Secretary's Office at (817) 297-2201 ext. 4000, or fax (817) 297-6178 for further information.

NOTICE: A quorum of the City Council and the Economic Development Board of Directors will be present at this meeting; however neither Board will take action on any items on this posted agenda.



Crowley Crime Control and Prevention District

AGENDA REPORT

Meeting Date: June 7, 2018

Agenda Item: II-1

Staff Contact: Officer C J Perry

E-mail: cperry@ci.crowley.tx.us

Phone: 817/297-2276 x 6504

SUBJECT: Receive Crime Control and Prevention District activity report presentation by Community Resource Officer C.J. Perry.

BACKGROUND/DISCUSSION

Review activity report for the Crime Control and Prevention District.

FINANCIAL IMPACT

None.

RECOMMENDATION

None

CCPD Community Outreach Report

October 1, 2017 to April 30, 2018

October 2017

First and Third Saturday of month CATCH

Second Saturday of month Adult Community Service

Participated in DEA's Drug Take Back Initiative – collected 6 boxes 103 pounds

Held National Night Out Event at Old Brookshire's parking lot

Attended TCOLE Training Coordinator Conference

Attended COP Conference in Decatur, TX

National Walk to School Event - gave out CCPD funded safety helmets to children in the Deer Creek Elementary area.

Haunted Hayride at Bicentennial Park

COP members patrolled and assisted with the above events for a total of 71.25 volunteer service hours plus 130 hrs at COP conference training

10 Crime Victim letters sent

November 2017

First and Third Saturday of month CATCH

Second Saturday of month Adult Community Service

Assist Senior Citizen Center with Thanksgiving lunch

COP members patrolled and assisted with the above events for a total of 43 volunteer service hours

9 Crime Victim letters sent

December 2017

First and Third Saturday of month CATCH

Second Saturday of month Adult Community Service

City ChristmasEvent @ Rec Center

Girl Scout Tour of Police Department

Assist with Reindeer Run

COPs assisted by patrol neighborhoods due to package thefts

COP members patrolled and assisted with the above events for a total of 39 volunteer service hours

11 Crime Victim letters sent

January 2018

First and Third Saturday of month CATCH

Second Saturday of month Adult Community Service

Participated in Health Safety Fair at Rec Center

COP members patrolled and assisted with the above events for a total of 62 volunteer service hours

15 Crime Victim letters sent

February 2018

First and Third Saturday of month CATCH

Second Saturday of month Adult Community Service

Assist House of Hope with CISD Penny Race

Spoke at Crescent Springs HOA meeting

Spoke at Senior Citizen Center about Fraud/Scams

COP members patrolled and assisted with the above events for a total of 44 volunteer service hours

14 Crime Victim letters sent

March 2018

First and Third Saturday of month CATCH

Second Saturday of month Adult Community Service

Safety Presentation First United Methodist Preschool

Bicycle Safety Presentation in-home preschool Mesa Vista Addition

Assist Patrol with road closure for gas leak

Easter Egg Hunt

COP members patrolled and assisted with the above events for a total of 96 volunteer service hours

9 Crime Victim letters sent

April 2018

First and Third Saturday of month CATCH

Second Saturday of month Adult Community Service

City wide training on Media Training

Participated in DEA's Drug Take Back Initiative – collected 12 boxes 205 pounds

Assist Center for ASD Carnival

Crowley Clean- Up Event

Assist CYA Baseball Parade

Assisted with Family Night Under the Stars at Bicentennial Park

Every Friday night Spring Concert Series

COP members patrolled and assisted with the above events for a total of 129.50 volunteer service hours

TOTAL COP Volunteer Hours: 614.75

TOTAL Crime Victim Letters: 68



Crowley Crime Control and Prevention District

AGENDA REPORT

Meeting Date: June 7, 2018

Agenda Item: III-1

Staff Contact: Carol Konhauser, Secretary

E-mail: ckonhauser@ci.crowley.tx.us

Phone: 817-297-2201-X4000

SUBJECT: Discuss and consider approval of the minutes from the meeting held on May 17, 2018 of the Crime Control and Prevention District Board of Directors as presented.

BACKGROUND/DISCUSSION

Consider approval of CCPD minutes as presented.

FINANCIAL IMPACT

None.

RECOMMENDATION

Board of Directors consideration is respectfully requested.

MINUTES OF THE CRIME CONTROL AND PREVENTION DISTRICT, REGULAR SESSION HELD on May 17, 2018. The Board of Directors (the “Board”) of the Crowley Crime Control and Prevention District convened in Regular Session at 6:00 p.m., in the Crowley City Hall, City Council Chambers, 201 East Main St., Crowley, Texas.

Present were: President Johnny Shotwell
 Member Billy Davis
 Member Jesse Johnson
 Member Jerry Beck
 Member Jim Hirth
 Member Tina Pace

Staff Included: City Manager Robert Loftin
 Asst City Manager/Finance Director Lori Watson
 Asst Police Chief Kit Long

Absent: Member Christine Gilbreath

CALL TO ORDER/ ROLL CALL

President Johnny Shotwell called the Regular Session to order at 6:00 p.m. Secretary Carol Konhauser called roll and noted a quorum was present.

PRESENTATIONS

1. Receive Crime Control and Prevention District financial update from Lori Watson.

CCPD Treasurer Lori Watson stepped up and gave a presentation on the CCPD budget and explained there was extra funds available. .

BUSINESS

1. Discuss and consider approval of the minutes of the Crime Control and Prevention District Board of Directors meeting held on Jun 15, 2017.

Member Jesse Johnson made the motion to approve the minutes as presented, second by Member Jim Hirth, the Board voted unanimously to approve the minutes as presented. Motion carried 6-0.

2. Crime Control and Prevention District (CCPD) Board of Directors to ratify the appointment of Carol Konhauser as Secretary of the CCPD; Pursuant to Chapter 2 Administration, Article IV. Boards and Commissions, Division 7 Crime Control and Prevention District Board, Section 2-146 Officers.

Member Tina Pace made the motion to ratify the appointment of Carol Konhauser as Secretary, second by Member Jesse Johnson, the CCPD Board of Directors voted unanimously to approve the motion as presented. Motion carried 6-0.

3. Discuss and consider Budget Amendment #1 for FY 2017-2018 Crime Control and Prevention District, and consider and approve the purchase of equipment and materials in the amount of \$62,297.

Chief Kit Long stepped up and discussed the request for a new vehicle. He explained the current fleet is quickly wearing out and having continued maintenance issues. Next he discussed the service contract for the Livescan Fingerprint System and explained that initially the plan was to pay for the service contract out of the PD budget, but eventually, the service contract would be transferred over to the CCPD budget. He would now like to transfer this recurring maintenance contract to the CCPD budget as previously discussed. Lastly, he discussed the need for privacy tint on the PD windows for the safety of the employees.

Member Jesse Johnson made the motion to approve Budget Amendment #1 to the Crime Control and Prevention District Budget for Fiscal Year 2017-2018 in the amount of \$62,297, second by Member Jim Hirth, the Board voted unanimously to approve the minutes as presented. Motion carried 6-0.

As there was no further business, President Johnny Shotwell adjourned the meeting at 6:14 p.m.

ATTEST:

Johnny Shotwell, President

Carol Konhauser, Board Secretary



Crowley Crime Control and Prevention District

AGENDA REPORT

Meeting Date: June 7, 2018

Agenda Item: III-2

Staff Contact: Kit Long

E-mail: klong@ci.crowley.tx.us

Phone: 817-297-2276

SUBJECT: Discuss Crime Control and Prevention District Proposed FY2018-2019 Budget and set date for a Public Hearing on the final budget.

BACKGROUND/DISCUSSION

The Crowley Police Department presents the FY 2018-19 Annual Budget for review and consideration by the Crime Control and Prevention District Board.

FINANCIAL IMPACT

None.

RECOMMENDATION

It is the recommendation of the Police Chief that the proposed budget should be approved and that a date for a Public Hearing to discuss and approve the final budget should be set for Jun 21, 2018.

RECOMMENDATION

- Proposed Budget with supporting documentation

Crime Control Proposed Budget 2018-19			
Revenue:			
Sales Tax Revenue		\$	720,000
Interest Income			800
Total Income			\$ 720,800
Expenses:			
Bond Payments			
Principal		\$	235,000
Interest			33,124
			\$ 268,124
<u>Recurring Costs:</u>			
Full Time Salaries	\$	145,831	
Overtime	\$	6,000	
Fica		9,042	
Medicare		2,115	
TMRS		15,152	
Insurance		21,925	
<i>Total Personnel Costs</i>		\$	200,064
Service Contracts			
1	Motorola contract	24,444	
2	License Plate Reader annual contract	2,500	
3	Johnson County Radio Tower contract	44,064	
4	Axon Body Cameras maintenance/lic. contract	19,938	
5	VistaCom Voice Logger maintenance contract	6,928	
6	Spectrum Internet	5,016	
7	Mentalix Livescan Fingerprint System	4,590	
8	Motorola Online Software License	399	
<i>Total Service Contracts</i>		\$	107,879
Materials and Supplies			
9	CCPC Admin Materials	2,500	
	Recruiting/Selection Process Exams	1,650	
	Auto Maintenance (Inspection, registration, oil)		
	Uniforms/Equipment		
<i>Total Materials & Supplies</i>			4,150
10	Mobile Phones	1,060	
11	Dues and Memberships	75	
12	Training and Travel	5,300	
13	Ammunition (for Training)	16,184	
14	City Event OverTime (includes COF)	16,618	
15	Office of Community Outreach Programs	9,950	
			49,187
Subtotal Programs & Recurring Costs			\$ 361,280
<u>Equipment and One Time Costs:</u>			
	Phone system	41,906	
	Voice Logger upgrade for VOIP system	19,703	
Subtotal Equipment and One Time Purchases			\$ 61,609
Total Expenses			\$ 691,013
Revenues over (under) expenses			\$ 29,787
<u>Detail of Programs:</u>			
			2018-19
1	Citizens On Patrol Program	\$	4,000
2	Youth Activity Center Programs		1,200
3	Crowley Area Teen Community Helpers/Adult Supervision		250
4	Citizens Police Academy		500
5	National Night Out		1,000
6	Crime Prevention Materials		1,500
7	Bicycle/Skateboard Safety Program		1,000
8	Bike/ATV Patrol		500
Total Programs			\$ 9,950



SERVICE AGREEMENT

1299 E Algonquin Road
Schaumburg, IL 60196
(800) 247-2346

Contract Number: USC000008435
Contract Modifier: R20

Date: 13-MAR-2018

Company Name: Crowley, City Of

Attn.:

Billing Address: 617 W Business Fm 1187

City, State, Zip Code: Crowley, TX 76036

Customer Contact: Nikki Mcdaniel

Phone: 817-297-2276

P.O.#: N/A

Customer #: 1000236960

Bill to Tag#: 0006

Contract Start Date: 01-OCT-2018

Contract End Date: 30-SEP-2019

Payment Cycle: IMMEDIATE

Currency: USD

QTY	MODEL/OPTION	SERVICES DESCRIPTION	MONTHLY EXT	EXTENDED AMT
		***** Recurring Services *****		
	-LSV01S00143A	ESSENTIAL SERVICE POST WARRANTY	\$292.00	\$3,504.00
+	SVC01SVC1101C	ASTRO INFRASTRUCTURE REPAIR W/ADV REPL	\$757.00	\$9,084.00
+	SVC01SVC1104C	ASTRO TECHNICAL SUPPORT	\$52.00	\$624.00
	SVC01SVC1405C	NETWORK PREVENTATIVE MAINTENANCE-LEGACY	\$96.00	\$1,152.00
+	SVC01SVC1424C	ONSITE RESPONSE-LOCAL DISPATCH-STANDARD	\$840.00	\$10,080.00
			Sub Total	\$2,037.00
			Taxes	\$0.00
			Grand Total	\$2,037.00
				\$24,444.00
SPECIAL INSTRUCTIONS - ATTACH STATEMENT OF WORK FOR PERFORMANCE DESCRIPTIONS			THIS SERVICE AMOUNT IS SUBJECT TO STATE AND LOCAL TAXING JURISDICTIONS WHERE APPLICABLE, TO BE VERIFIED BY MOTOROLA SOLUTIONS	

Subcontractor(s)	City	State
Technical Support Operations	Schaumburg	IL
RADIO SUPPORT CENTER	ELGIN	IL
Dfw Communications Inc	Arlington	TX
Infrastructure Depot Operations IDO	Elgin	IL

I received Statements of Work that describe the services provided on this Agreement. Motorola's Service Terms and Conditions, a copy of which is attached to this Service Agreement, is incorporated herein by this reference.

AUTHORIZED CUSTOMER SIGNATURE

TITLE

DATE

CUSTOMER (PRINT NAME)

MOTOROLA REPRESENTATIVE (SIGNATURE)

TITLE

DATE

CODY BENNINGFIELD

5122022162

MOTOROLA REPRESENTATIVE (PRINT NAME)

PHONE

Company Name : Crowley, City Of
Contract Number : USC000008435
Contract Modifier : R20
Contract Start Date : 01-OCT-2018
Contract End Date : 30-SEP-2019

Service Terms and Conditions

Motorola Solutions Inc. ("Motorola") and the customer named in this Agreement ("Customer") hereby agree as follows:

Section 1. APPLICABILITY

These Maintenance Service Terms and Conditions apply to service contracts whereby Motorola will provide to Customer either (1) maintenance, support, or other services under a Motorola Service Agreement, or (2) installation services under a Motorola Installation Agreement.

Section 2. DEFINITIONS AND INTERPRETATION

2.1. "Agreement" means these Maintenance Service Terms and Conditions; the cover page for the Service Agreement or the Installation Agreement, as applicable; and any other attachments, all of which are incorporated herein by this reference. In interpreting this Agreement and resolving any ambiguities, these Maintenance Service Terms and Conditions take precedence over any cover page, and the cover page takes precedence over any attachments, unless the cover page or attachment states otherwise.

2.2. "Equipment" means the equipment that is specified in the attachments or is subsequently added to this Agreement.

2.3. "Services" means those installation, maintenance, support, training, and other services described in this Agreement.

Section 3. ACCEPTANCE

Customer accepts these Maintenance Service Terms and Conditions and agrees to pay the prices set forth in the Agreement. This Agreement becomes binding only when accepted in writing by Motorola. The term of this Agreement begins on the "Start Date" indicated in this Agreement.

Section 4. SCOPE OF SERVICES

4.1. Motorola will provide the Services described in this Agreement or in a more detailed statement of work or other document attached to this Agreement. At Customer's request, Motorola may also provide additional services at Motorola's then-applicable rates for the services.

4.2. If Motorola is providing Services for Equipment, Motorola parts or parts of equal quality will be used; the Equipment will be serviced at levels set forth in the manufacturer's product manuals; and routine service procedures that are prescribed by Motorola will be followed.

4.3. If Customer purchases from Motorola additional equipment that becomes part of the same system as the initial Equipment, the additional equipment may be added to this Agreement and will be billed at the applicable rates after the warranty for that additional equipment expires.

4.4. All Equipment must be in good working order on the Start Date or when additional equipment is added to the Agreement. Upon reasonable request by Motorola, Customer will provide a complete serial and model number list of the Equipment. Customer must promptly notify Motorola in writing when any Equipment is lost, damaged, stolen or taken out of service. Customer's obligation to pay Service fees for this Equipment will terminate at the end of the month in which Motorola receives the written notice.

4.5. Customer must specifically identify any Equipment that is labeled intrinsically safe for use in hazardous environments.

4.6. If Equipment cannot, in Motorola's reasonable opinion, be properly or economically serviced for any reason, Motorola may modify the scope of Services related to that Equipment; remove that Equipment from the Agreement; or increase the price to Service that Equipment.

4.7. Customer must promptly notify Motorola of any Equipment failure. Motorola will respond to Customer's notification in a manner consistent with the level of Service purchased as indicated in this Agreement.

Section 5. EXCLUDED SERVICES

5.1. Service excludes the repair or replacement of Equipment that has become defective or damaged from use in other than the normal, customary, intended, and authorized manner; use not in compliance with applicable industry standards; excessive wear and tear; or accident, liquids, power surges, neglect, acts of God or other force majeure events.

5.2. Unless specifically included in this Agreement, Service excludes items that are consumed in the normal operation of the Equipment, such as batteries or magnetic tapes.; upgrading or reprogramming Equipment; accessories, belt clips, battery chargers, custom or special products, modified units, or software; and repair or maintenance of any transmission line, antenna, microwave equipment, tower or tower lighting, duplexer, combiner, or multicoupler. Motorola has no obligations for any transmission medium, such as telephone lines, computer networks, the internet or the worldwide web, or for Equipment malfunction caused by the transmission medium.

Section 6. TIME AND PLACE OF SERVICE

Service will be provided at the location specified in this Agreement. When Motorola performs service at Customer's location, Customer will provide Motorola, at no charge, a non-hazardous work environment with adequate shelter, heat, light, and power and with full and free access to the Equipment. Waivers of liability from Motorola or its subcontractors will not be imposed as a site access requirement. Customer will provide all information pertaining to the hardware and software elements of any system with which the Equipment is interfacing so that Motorola may perform its Services. Unless otherwise stated in this Agreement, the hours of Service will be 8:30 a.m. to 4:30 p.m., local time, excluding weekends and holidays. Unless otherwise stated in this Agreement, the price for the Services exclude any charges or expenses associated with helicopter or other unusual access requirements; if these charges or expenses are reasonably incurred by Motorola in rendering the Services, Customer agrees to reimburse Motorola for those charges and expenses.

Section 7. CUSTOMER CONTACT

Customer will provide Motorola with designated points of contact (list of names and phone numbers) that will be available twenty-four (24) hours per day, seven (7) days per week, and an escalation procedure to enable Customer's personnel to maintain contact, as needed, with Motorola.

Section 8. PAYMENT

Unless alternative payment terms are stated in this Agreement, Motorola will invoice Customer in advance for each payment period. All other charges will be billed monthly, and Customer must pay each invoice in U.S. dollars within twenty (20) days of the invoice date. Customer will reimburse Motorola for all property taxes, sales and use taxes, excise taxes, and other taxes or assessments that are levied as a result of Services rendered under this Agreement (except income, profit, and franchise taxes of Motorola) by any governmental entity.

Section 9. WARRANTY

Motorola warrants that its Services under this Agreement will be free of defects in materials and workmanship for a period of ninety (90) days from the date the performance of the Services are completed. In the event of a breach of this warranty, Customer's sole remedy is to require Motorola to re-perform the non-conforming Service or to refund, on a pro-rata basis, the fees paid for the non-conforming Service. **MOTOROLA DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

Section 10. DEFAULT/TERMINATION

10.1. If either party defaults in the performance of this Agreement, the other party will give to the non-performing party a written and detailed notice of the default. The non-performing party will have thirty (30) days thereafter to provide a written plan to cure the default that is acceptable to the other party and begin implementing the cure plan immediately after plan approval. If the non-performing party fails to provide or implement the cure plan, then the injured party, in addition to any other rights available to it under law, may immediately terminate this Agreement effective upon giving a written notice of termination to the defaulting party.

10.2. Any termination of this Agreement will not relieve either party of obligations previously incurred pursuant to this Agreement, including payments which may be due and owing at the time of termination. All sums owed by Customer to Motorola will become due and payable immediately upon termination of this Agreement. Upon the effective date of termination, Motorola will have no further obligation to provide Services.

Section 11. LIMITATION OF LIABILITY

Except for personal injury or death, Motorola's total liability, whether for breach of contract, warranty, negligence, strict liability in tort, or otherwise, will be limited to the direct damages recoverable under law, but not to exceed the price of

twelve (12) months of Service provided under this Agreement. ALTHOUGH THE PARTIES ACKNOWLEDGE THE POSSIBILITY OF SUCH LOSSES OR DAMAGES, THEY AGREE THAT MOTOROLA WILL NOT BE LIABLE FOR ANY COMMERCIAL LOSS; INCONVENIENCE; LOSS OF USE, TIME, DATA, GOOD WILL, REVENUES, PROFITS OR SAVINGS; OR OTHER SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES IN ANY WAY RELATED TO OR ARISING FROM THIS AGREEMENT OR THE PERFORMANCE OF SERVICES BY MOTOROLA PURSUANT TO THIS AGREEMENT. No action for contract breach or otherwise relating to the transactions contemplated by this Agreement may be brought more than one (1) year after the accrual of the cause of action, except for money due upon an open account. This limitation of liability will survive the expiration or termination of this Agreement and applies notwithstanding any contrary provision.

Section 12. EXCLUSIVE TERMS AND CONDITIONS

12.1. This Agreement supersedes all prior and concurrent agreements and understandings between the parties, whether written or oral, related to the Services, and there are no agreements or representations concerning the subject matter of this Agreement except for those expressed herein. The Agreement may not be amended or modified except by a written agreement signed by authorized representatives of both parties.

12.2. Customer agrees to reference this Agreement on any purchase order issued in furtherance of this Agreement, however, an omission of the reference to this Agreement will not affect its applicability. In no event will either party be bound by any terms contained in a Customer purchase order, acknowledgement, or other writings unless: the purchase order, acknowledgement, or other writing specifically refers to this Agreement; clearly indicate the intention of both parties to override and modify this Agreement; and the purchase order, acknowledgement, or other writing is signed by authorized representatives of both parties.

Section 13. PROPRIETARY INFORMATION; CONFIDENTIALITY; INTELLECTUAL PROPERTY RIGHTS

13.1. Any information or data in the form of specifications, drawings, reprints, technical information or otherwise furnished to Customer under this Agreement will remain Motorola's property, will be deemed proprietary, will be kept confidential, and will be promptly returned at Motorola's request. Customer may not disclose, without Motorola's written permission or as required by law, any confidential information or data to any person, or use confidential information or data for any purpose other than performing its obligations under this Agreement. The obligations set forth in this Section survive the expiration or termination of this Agreement.

13.2. Unless otherwise agreed in writing, no commercial or technical information disclosed in any manner or at any time by Customer to Motorola will be deemed secret or confidential. Motorola will have no obligation to provide Customer with access to its confidential and proprietary information, including cost and pricing data.

13.3. This Agreement does not grant directly or by implication, estoppel, or otherwise, any ownership right or license under any Motorola patent, copyright, trade secret, or other intellectual property, including any intellectual property created as a result of or related to the Equipment sold or Services performed under this Agreement.

Section 14. FCC LICENSES AND OTHER AUTHORIZATIONS

Customer is solely responsible for obtaining licenses or other authorizations required by the Federal Communications Commission or any other federal, state, or local government agency and for complying with all rules and regulations required by governmental agencies. Neither Motorola nor any of its employees is an agent or representative of Customer in any governmental matters.

Section 15. COVENANT NOT TO EMPLOY

During the term of this Agreement and continuing for a period of two (2) years thereafter, Customer will not hire, engage on contract, solicit the employment of, or recommend employment to any third party of any employee of Motorola or its subcontractors without the prior written authorization of Motorola. This provision applies only to those employees of Motorola or its subcontractors who are responsible for rendering services under this Agreement. If this provision is found to be overly broad under applicable law, it will be modified as necessary to conform to applicable law.

Section 16. MATERIALS, TOOLS AND EQUIPMENT

All tools, equipment, dies, gauges, models, drawings or other materials paid for or furnished by Motorola for the purpose of this Agreement will be and remain the sole property of Motorola. Customer will safeguard all such property while it is in Customer's custody or control, be liable for any loss or damage to this property, and return it to Motorola upon request. This property will be held by Customer for Motorola's use without charge and may be removed from Customer's premises by Motorola at any time without restriction.

Section 17. GENERAL TERMS

17.1. If any court renders any portion of this Agreement unenforceable, the remaining terms will continue in full force and effect.

17.2. This Agreement and the rights and duties of the parties will be interpreted in accordance with the laws of the State in which the Services are performed.

17.3. Failure to exercise any right will not operate as a waiver of that right, power, or privilege.

17.4. Neither party is liable for delays or lack of performance resulting from any causes that are beyond that party's reasonable control, such as strikes, material shortages, or acts of God.

17.5. Motorola may subcontract any of the work, but subcontracting will not relieve Motorola of its duties under this Agreement.

17.6. Except as provided herein, neither Party may assign this Agreement or any of its rights or obligations hereunder without the prior written consent of the other Party, which consent will not be unreasonably withheld. Any attempted assignment, delegation, or transfer without the necessary consent will be void. Notwithstanding the foregoing, Motorola may assign this Agreement to any of its affiliates or its right to receive payment without the prior consent of Customer. In addition, in the event Motorola separates one or more of its businesses (each a "Separated Business"), whether by way of a sale, establishment of a joint venture, spin-off or otherwise (each a "Separation Event"), Motorola may, without the prior written consent of the other Party and at no additional cost to Motorola, assign this Agreement such that it will continue to benefit the Separated Business and its affiliates (and Motorola and its affiliates, to the extent applicable) following the Separation Event.

17.7. THIS AGREEMENT WILL RENEW, FOR AN ADDITIONAL ONE (1) YEAR TERM, ON EVERY ANNIVERSARY OF THE START DATE UNLESS EITHER THE COVER PAGE SPECIFICALLY STATES A TERMINATION DATE OR ONE PARTY NOTIFIES THE OTHER IN WRITING OF ITS INTENTION TO DISCONTINUE THE AGREEMENT NOT LESS THAN THIRTY (30) DAYS OF THAT ANNIVERSARY DATE. At the anniversary date, Motorola may adjust the price of the Services to reflect its current rates.

17.8. If Motorola provides Services after the termination or expiration of this Agreement, the terms and conditions in effect at the time of the termination or expiration will apply to those Services and Customer agrees to pay for those services on a time and materials basis at Motorola's then effective hourly rates.

17.9 This Agreement may be executed in one or more counterparts, all of which shall be considered part of the Agreement. The parties may execute this Agreement in writing, or by electronic signature, and any such electronic signature shall have the same legal effect as a handwritten signature for the purposes of validity, enforceability and admissibility. In addition, an electronic signature, a true and correct facsimile copy or computer image of this Agreement shall be treated as and shall have the same effect as an original signed copy of this document.

Revised Oct 15, 2015

COPY



MOTOROLA SOLUTIONS

SERVICES AGREEMENT

Attn: National Service Support/4th fl
1301 East Algonquin Road
(800) 247-2346

Contract Number: S00001019784
Contract Modifier: RN09-AUG-16 14:02:33

Date: 06/01/2017

Company Name:	Crowley, City Of
Attn:	
Billing Address:	617 W Bushness Fm 1187
City, State, Zip:	Crowley, TX, 76036
Customer Contact:	Nikki McDaniel
Phone:	(817)297-2276

Required P.O.: No
Customer #: 1000236960
Bill to Tag #: 0006
Contract Start Date: 10/01/2017
Contract End Date: 09/30/2018
Anniversary Day: Sep 30th
Payment Cycle: IMMEDIATE
PO #:

QTY	MODEL/OPTION	SERVICES DESCRIPTION	MONTHLY EXT	EXTENDED AMT
		***** Recurring Services *****		
1	SVC01SVC1101C	ASTRO INFRASTRUCTURE REPAIR W/ADV REPL	\$734.72	\$8,816.64
3	SVC261AA	CONVENTIONAL SITE		
	SVC264AA	CONVENTIONAL OPER POSITION		
1	SVC01SVC1104C	ASTRO TECHNICAL SUPPORT	\$50.93	\$611.16
	SVC139AA	CONVENTIONAL SITE		
3	SVC142AA	CONVENTIONAL OPERATOR POS		
15	SVC01SVC1220C	ASTRO SFS LITE SERVICE AGREEMENT	\$283.50	\$3,402.00
	SVC570AG	APX7500 CONSOLETTTE		
	SVC01SVC1405C	NETWORK PREVENTATIVE	\$92.76	\$1,113.12
3	SVC213AA	MAINTENANCE-LEGACY		
1	SVC850AA	GROUND ACCESSIBLE OPERATO		
	SVC01SVC1424C	SITE PM ACCESS A	\$815.76	\$9,789.12
3	SVC220AD	ONSITE RESPONSE-LOCAL DISPATCH-STANDARD		
1	SVC992AA	OPERATOR POSITIONS		
		DISPATCH CENTER LOCATION		
SPECIAL INSTRUCTIONS - ATTACH STATEMENT OF WORK FOR PERFORMANCE DESCRIPTIONS		Subtotal - Recurring Services	\$1,977.67	\$23,732.04
		Subtotal - One-Time Event Services	\$.00	\$.00
		Total	\$1,977.67	\$23,732.04
		Taxes	-	-
		Grand Total	\$1,977.67	\$23,732.04
THIS SERVICE AMOUNT IS SUBJECT TO STATE AND LOCAL TAXING JURISDICTIONS WHERE APPLICABLE, TO BE VERIFIED BY MOTOROLA.				
Subcontractor(s)			City	State
MOTOROLA RADIO SUPPORT CENTER			ELGIN	IL
MOTOROLA SYSTEM SUPPORT CENTER			ELGIN	IL
MOTOROLA SYSTEM SUPPORT-TECHNICAL SUPPORT DO068			SCHAUMBUR G	IL



INVOICE

Vigilant Solutions, Inc.
1152 Stealth Street
Livermore CA 94551
United States

Ph: (925) 398-2079 Fax: (925) 398-2113

Page Number	1 of 1
Request Date	01/23/2018
Sold To	600152
Ship To	600152
Branch Plant	10204
Customer PO	
Order Number	9014 S5
Invoice	14150 RI
Invoice Date	01/23/2018

Sold To:

City of Crowley PD
Accounts Payable
617 Bus FM 1187 West
Crowley TX 76036

Attn:
Ph: 573-893-9888

Ship To:

City of Crowley PD
Accounts Payable
617 Bus FM 1187 West
Crowley TX 76036

Attn:
Ph: 573-893-9888

Project	Order By	Order Date	Ship Method	Carrier	Inco Terms
		01/23/2018			

Line No	Item Number	Description	Ship Date	Ship/Back /Cancel	Unit Price	Extended Price	Tax
1.000	VS-SLSF-RNW	Per SLA; 3 CLK; \$2.5K base Period: 4/18 - 3/19	01/23/2018	1 S	2500.00	2500.00	N
					Tax Rate 0 %		0 %
Terms		Net 30 Days			Sales Tax		
Net Due Date		2/22/2018			Total Order		2500.00

THE STATE OF TEXAS §

KNOW ALL BY THESE PRESENTS

COUNTY OF JOHNSON §

AMENDMENT TO
COMMUNICATIONS SYSTEM AGREEMENT
EFFECTIVE OCTOBER 1, 2018

This Amendment to Communications System Agreement Effective October 1, 2018 (the "Amendment") is made and entered into by and between Johnson County, Texas, a political subdivision of the State of Texas ("County") acting herein by and through its duly authorized Commissioners Court, and _____ ("USER"), a municipal corporation, acting herein by and through its duly authorized City Council, individually referred to as a "Party," collectively referred to herein as the "Parties" and is an amendment to the Communications System Agreement (the "Agreement") between County and User currently in effect. The term County shall include all employees, directors, officials, agents, and authorized representatives of County. The term USER shall include all employees, directors, officials, agents, and authorized representatives of USER.

WHEREAS, Paragraph 14, Applicable Fees, of Exhibit A to the Agreement provides that effective October 1 of each year as long as the Agreement is in effect, USER shall pay the County an Annual Subscriber Unit Fee in a specific amount per month, per subscriber radio, payable in advance on an annual basis for all active radio IDs issued to USER at the time of the annual billing. Invoicing will occur when new Radio IDs are issued on a pro-rata basis, and thereafter, at the beginning of each County fiscal year (which is October 1). Further, at the beginning of each fiscal year of the Agreement, the County may increase the Annual Subscriber Unit Fee to offset any actual increased costs incurred by the County in the operation and maintenance of the System. There will be no refunds or credits for radios removed from service during the fiscal year; and

WHEREAS, County has determined that the Annual Subscriber Unit Fee needs to be increased to offset increases by County in the operation and management of the System.

NOW THEREFORE, COUNTY AND USER agree as follows:

1. Effective October 1, 2018 USER shall pay the County an Annual Subscriber Unit Fee in the amount of \$22.66 per month, per subscriber radio, payable in advance on an annual basis for all active radio IDs issued to USER at the time of the annual billing.
2. The person signing this agreement hereby warrants that he/she has the legal authority to execute this Amendment on behalf of the respective Party, and that such binding authority has been granted by proper order, resolution, ordinance or other authorization of the entity. The other Party is fully entitled to rely on this warranty and representation in entering into this Amendment.
3. This Amendment shall in no way affect or modify any other terms and conditions of the aforementioned Agreement.

EXECUTED IN MULTIPLE ORIGINALS as of the dates below.

COUNTY:

By: _____
Roger Harmon, County Judge

Date: _____

Attest:

Becky Ivey, County Clerk

Date: _____

USER:

By: _____
Printed Name: _____
Title: _____

Date: _____

Attest:

By: _____
Printed Name: _____
City Secretary

Date: _____

TASER International

Protect Truth

17800 N 85th St.
Scottsdale, Arizona 85255
United States
Phone: (800) 978-2737
Fax: (480) 658-0673

Robert Gray
(817) 680-1155
rgray@ci.crowley.tx.us



TASER

Quotation

Quote: Q-25096-2

Date: 4/29/2015 8:15 AM

Quote Expiration: 3/31/2015

Contract Start Date*: 4/1/2015

Contract Term: 5 years

Bill To:
CROWLEY POLICE DEPT. - TX
617 Business FM 1187 West
Crowley, TX 76036
US

Ship To:
Robert Gray
CROWLEY POLICE DEPT. - TX
617 Business FM 1187 West
Crowley, TX 76036
US

SALESPERSON	PHONE	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Kyle Panasewicz	(480) 905-2071	kylep@taser.com	Fedex - Ground	Net 30

*Note this will vary based on the shipment date of the product.

Year 1 Evidence.com & Hardware Due
Net 30

QTY	ITEM #	DESCRIPTION	UNIT PRICE	Total Before Discount	DISC (\$)	NET TOTAL
35	73002	CAMERA SYSTEM, AXON BODY	USD 399.00	USD 13,965.00	USD 13,965.00	USD 0.00
2	70026	EVIDENCE.COM DOCK, AXON SIX BAY	USD 1,495.00	USD 2,990.00	USD 0.00	USD 2,990.00
35	85079	TASER ASSURANCE PLAN ETM/ EVIDENCE.COM DOCK ANNUAL PAYMENT	USD 36.00	USD 1,260.00	USD 0.00	USD 1,260.00
2	70033	WALL MOUNT BRACKET, ASSY, EVIDENCE.COM DOCK	USD 35.00	USD 70.00	USD 70.00	USD 0.00
6	89101	PROFESSIONAL EVIDENCE.COM LICENSE: YEAR 1 PAYMENT	USD 468.00	USD 2,808.00	USD 0.00	USD 2,808.00
90	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
31	87101	BASIC EVIDENCE.COM LICENSE: YEAR 1 PAYMENT	USD 180.00	USD 5,580.00	USD 0.00	USD 5,580.00
155	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
2,100	85035	EVIDENCE.COM STORAGE	USD 1.50	USD 3,150.00	USD 0.00	USD 3,150.00
35	85070	TASER ASSURANCE PLAN ANNUAL PAYMENT, BODYCAM	USD 204.00	USD 7,140.00	USD 0.00	USD 7,140.00

QTY	ITEM #	DESCRIPTION	UNIT PRICE	Total Before Discount	DISC (\$)	NET TOTAL
1	85014	AXON 1-DAY SERVICE	USD 2,000.00	USD 2,000.00	USD 0.00	USD 2,000.00

Year 1 Evidence.com & Hardware Due Net 30 Total:

USD 38,963.00

Year 1 Evidence.com & Hardware Due Net 30 Net Price:

USD 24,928.00

Year 2 Evidence.com

QTY	ITEM #	DESCRIPTION	UNIT PRICE	Total Before Discount	DISC (\$)	NET TOTAL
6	89201	PROFESSIONAL EVIDENCE.COM LICENSE: YEAR 2 PAYMENT	USD 468.00	USD 2,808.00	USD 0.00	USD 2,808.00
31	87201	BASIC EVIDENCE.COM LICENSE: YEAR 2 PAYMENT	USD 180.00	USD 5,580.00	USD 0.00	USD 5,580.00
35	85070	TASER ASSURANCE PLAN ANNUAL PAYMENT, BODYCAM	USD 204.00	USD 7,140.00	USD 0.00	USD 7,140.00
35	85079	TASER ASSURANCE PLAN ETM/ EVIDENCE.COM DOCK ANNUAL PAYMENT	USD 36.00	USD 1,260.00	USD 0.00	USD 1,260.00
2,100	85035	EVIDENCE.COM STORAGE	USD 1.50	USD 3,150.00	USD 0.00	USD 3,150.00
90	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
155	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00

Year 2 Evidence.com Total:

USD 19,938.00

Year 2 Evidence.com Net Price:

USD 19,938.00

Year 3 Evidence.com

2017-2018

QTY	ITEM #	DESCRIPTION	UNIT PRICE	Total Before Discount	DISC (\$)	NET TOTAL
6	89301	PROFESSIONAL EVIDENCE.COM LICENSE: YEAR 3 PAYMENT	USD 468.00	USD 2,808.00	USD 0.00	USD 2,808.00
31	87301	BASIC EVIDENCE.COM LICENSE: YEAR 3 PAYMENT	USD 180.00	USD 5,580.00	USD 0.00	USD 5,580.00
35	85070	TASER ASSURANCE PLAN ANNUAL PAYMENT, BODYCAM	USD 204.00	USD 7,140.00	USD 0.00	USD 7,140.00
35	85079	TASER ASSURANCE PLAN ETM/ EVIDENCE.COM DOCK ANNUAL PAYMENT	USD 36.00	USD 1,260.00	USD 0.00	USD 1,260.00
2,100	85035	EVIDENCE.COM STORAGE	USD 1.50	USD 3,150.00	USD 0.00	USD 3,150.00
90	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
155	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00

Year 3 Evidence.com Total:

USD 19,938.00

Year 3 Evidence.com Net Price:

USD 19,938.00

Year 4 Evidence.com

2018-2019

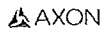
QTY	ITEM #	DESCRIPTION	UNIT PRICE	Total Before Discount	DISC (\$)	NET TOTAL
6	89401	PROFESSIONAL EVIDENCE.COM LICENSE: YEAR 4 PAYMENT	USD 468.00	USD 2,808.00	USD 0.00	USD 2,808.00
31	87401	BASIC EVIDENCE.COM LICENSE: YEAR 4 PAYMENT	USD 180.00	USD 5,580.00	USD 0.00	USD 5,580.00

QTY	ITEM #	DESCRIPTION	UNIT PRICE	Total Before Discount	DISC (\$)	NET TOTAL
35	85070	TASER ASSURANCE PLAN ANNUAL PAYMENT, BODYCAM	USD 204.00	USD 7,140.00	USD 0.00	USD 7,140.00
35	85079	TASER ASSURANCE PLAN ETM/ EVIDENCE.COM DOCK ANNUAL PAYMENT	USD 36.00	USD 1,260.00	USD 0.00	USD 1,260.00
2,100	85035	EVIDENCE.COM STORAGE	USD 1.50	USD 3,150.00	USD 0.00	USD 3,150.00
90	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
155	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
Year 4 Evidence.com Total:						USD 19,938.00
Year 4 Evidence.com Net Price:						USD 19,938.00

Year 5 Evidence.com

QTY	ITEM #	DESCRIPTION	UNIT PRICE	Total Before Discount	DISC (\$)	NET TOTAL
6	89501	PROFESSIONAL EVIDENCE.COM LICENSE: YEAR 5 PAYMENT	USD 468.00	USD 2,808.00	USD 0.00	USD 2,808.00
31	87501	BASIC EVIDENCE.COM LICENSE: YEAR 5 PAYMENT	USD 180.00	USD 5,580.00	USD 0.00	USD 5,580.00
35	85070	TASER ASSURANCE PLAN ANNUAL PAYMENT, BODYCAM	USD 204.00	USD 7,140.00	USD 0.00	USD 7,140.00
35	85079	TASER ASSURANCE PLAN ETM/ EVIDENCE.COM DOCK ANNUAL PAYMENT	USD 36.00	USD 1,260.00	USD 0.00	USD 1,260.00
2,100	85035	EVIDENCE.COM STORAGE	USD 1.50	USD 3,150.00	USD 0.00	USD 3,150.00
90	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
155	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
Year 5 Evidence.com Total:						USD 19,938.00
Year 5 Evidence.com Net Price:						USD 19,938.00

Subtotal	USD 104,680.00
Estimated Shipping & Handling Cost	USD 49.75
Grand Total	USD 104,729.75



Axon Enterprise, Inc.
17800 N 85th Street
Scottsdale, AZ 85255
Ph: (480) 991-0797
Fax: (480) 991-0791
AR@axon.com
www.axon.com

Invoice

Page 1 of 2

Invoice No SI1511494
Invoice Date 28-Nov-17
Payment Term Net 30
Payment Due Date 28-Dec-17
Sales Order SO170343201
Customer account 111121
Purchase Order YEAR 3 BILLING

BILL TO:

CROWLEY POLICE DEPT
617 W BUSINESS FM 1187
CROWLEY, TX 76036
USA

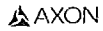
SHIP TO:

CROWLEY POLICE DEPT
617 W BUSINESS FM 1187
CROWLEY, TX 76036
USA

Item number	Description	Quantity	Unit price	[USD]Amount
85035	EVIDENCE.COM STORAGE	4,200	0.75	3,150.00
85070	TASER ASSURANCE PLAN ANNUAL PAYMENT, BODYCAM	35	204.00	7,140.00
85079	TASER ASSURANCE PLAN DOCK ANNUAL PAYMENT	35	36.00	1,260.00
85110	EVIDENCE.COM INCLUDED STORAGE	180	0.00	0.00
85110	EVIDENCE.COM INCLUDED STORAGE	310	0.00	0.00
87301	BASIC EVIDENCE.COM LICENSE: YEAR 3 PAYMENT	31	180.00	5,580.00
89301	PROFESSIONAL EVIDENCE.COM LICENSE: YEAR 3 PAYMENT	6	468.00	2,808.00

Invoice Total	19,938.00
Shipping	0.00
Sales Tax	0.00
Total	19,938.00
Amount Received	0.00
BALANCE DUE	USD 19,938.00

Continued on next page

Invoice

Axon Enterprise, Inc.
 17800 N 85th Street
 Scottsdale, AZ 85255
 Ph: (480) 991-0797
 Fax: (480) 991-0791
 AR@axon.com
 www.axon.com

Invoice No SI1511494
 Invoice Date 28-Nov-17
 Payment Term Net 30
 Payment Due Date 28-Dec-17
 Sales Order SO170343201
 Customer account 111121
 Purchase Order YEAR 3 BILLING

RETURN THIS PORTION WITH YOUR PAYMENT

CROWLEY POLICE DEPT
 617 W BUSINESS FM 1187
 CROWLEY, TX 76036
 USA

BALANCE DUE 19,938.00
 Currency USD

For ACH Payments:(Preferred Method)

Account Name Axon Enterprise, Inc.
 Account Number 634912729
 Bank Routing/Transit 122100024
 Reference Number SI1511494

For Wire Transfers:

Beneficiary Axon Enterprise, Inc.
 Account Number 634912729
 Bank Routing/Transit 021000021
 SWIFT Code CHASUS33
 Reference Number SI1511494

For Lockbox Payments Mail To:

Axon Enterprise, Inc.
 PO BOX 29661
 DEPARTMENT 2018
 PHOENIX, AZ 85038-9661
 Reference Number SI1511494

Please reference the invoice number on your ACH, Wire or Check payment

Important Note: By selecting the wire transfer payment method, you agree to accept the processing & transaction fees charged by the bank relating to this wire transfer

For more information, please refer to the International Bank Transfer section of the invoice.

End



Vista Com
9824 Whithorn Drive
Houston, TX 77095
(800) 708-6423

Bill To:
Crowley Police Department P.O. Box 747 617 FM 1187 West Crowley, TX 76036 United States

Date	Invoice
03/05/2018	5115
Account	
Crowley Police Department	

Terms	Due Date	PO Number	Reference	
Net 56	04/30/2018		Annual Billing for 2018-2019	
Thank you for your business!				

Managed Services Details	Quantity	Price	Amount
Agreement Crowley PD Eventide Agreement			\$6,928.00
Total Managed Services Details:			\$6,928.00
annual maintenance contract for your Eventide server serial #740002406. Maintenance coverage from May 1, 2018 - April 30, 2019			
Please consider a paperless transaction through our secure payment link at www.vistacomtx.com/checkout with either check or credit card. If sending a check please remit to: Vista Com 9824 Whithorn Drive Houston, Texas 77095 www.vistacomtx.com	Invoice Subtotal:		\$6,928.00
	Sales Tax:		\$0.00
	Invoice Total:		\$6,928.00

Record, Interact, Optimize

Spectrum BUSINESS

May 9, 2018
Invoice Number: 0000871050918
Account: Number: **8246 10 680 0000871**
Security Code: **9179**
Service At: 201 E MAIN ST
CONTROL ACCOUNT
CROWLEY TX 76036-2649

SPECTRUM BUSINESS NEWS

Contact Us
Questions about your bill or services?
Visit spectrumbusiness.net or call **1.800.314.7195**

Summary

Details on following pages

Previous Balance	914.56
Payments Received -Thank You!	-914.56
Remaining Balance	\$0.00
Spectrum Business™ Services	914.56
Total Due By 05/30/18	\$914.56

5/17/18

Thank you for choosing Spectrum Business.
We appreciate your prompt payment and value you as a customer.

Spectrum BUSINESS

4145 S FALKENBURG RD RIVERVIEW FL 33578-8652
8522 3240 NO RP 09 05102018 NNNNNYNN 01 000326 0001

ATTN PAMELA ATCHISON
CITY OF CROWLEY-INET
201 E MAIN ST
CROWLEY TX 76036-2649



May 9, 2018

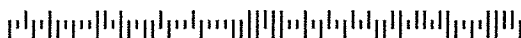
City Of Crowley-inet

Invoice Number: 0000871050918
Account: Number: 8246 10 680 0000871
Service At: 201 E MAIN ST
CONTROL ACCOUNT
CROWLEY TX 76036-2649

Total Due By 05/30/18	\$914.56
Amount you are enclosing	\$

Please Remit Payment To:

CHARTER COMMUNICATIONS
PO BOX 790086
SAINT LOUIS MO 63179-0086




824610680000087100914564

City of Crowley

Payment Authorization

Account #	Itemized Description	Invoice Date	Invoice Number	Amount
	835.84			
68-30-5355	Fiber Line - Internet May	5/9/18		417.93
10-10-5330	Fiber Line - Internet May			250.75
10-20-5330	Fiber Line - Internet May			83.58
10-85-5330	Fiber Line - Internet May			83.58
10-02-5330	Dark Fiber Line - May			78.72
TOTAL				914.56
Additional Information				

Date:	5/21/18
Payable to:	Vendor#
SPECTRUM BUSINESS	
P O BOX 790261	
SAINT LOUIS, MO 63179-0261	
_____ Return check to requesting department?	
PO# PKT10869	
Instructions:	
1. Use for all payments.	
2. Attach all supporting documentation (i.e. invoices, purchase orders, etc.).	
3. Payment must be authorized by the department head or designee.	
4. Include special mailing instructions and copies to be mailed.	
Requested by:	Pamela Atchison
Approval:	
Date:	5/21/18

May 9, 2018

Invoice Number: 0000871050918
 Account Number: 8246 10 680 0000871
 Hierarchy ID: CR2201
 Security Code: 9179

Spectrum
BUSINESS

Contact Us
 Questions about your bill or services?
 Visit spectrumbusiness.net or call **1.800.314.7195**

8622 3240 NO RP 09 05102018 NNNNNYNN 01 000326 0001

Charge Details

Previous Balance	\$914.56
Apr 16 Credit Card Payment	-914.56
Remaining Balance	\$0.00

CR22ROOT

CITY OF CROWLEY - LIBRARY
 409 S OAK ST
 CBN
 CROWLEY, TX 76036-3429
 Account Number: 8246100040067105
 Security Code: 2710

Monthly Charges

Date	Description	Quantity	Amount
May 19 - Jun 18	Dark Fiber	1	26.24
Monthly Charges Subtotal			\$26.24

Total For Account 8246100040067105 \$26.24

CITY OF CROWLEY - FIRE STATION
 400 S OAK ST
 CROWLEY, TX 76036-3428
 Account Number: 8246100040067113
 Security Code: 9683

Monthly Charges

Date	Description	Quantity	Amount
May 19 - Jun 18	Dark Fiber	1	25.87
Monthly Charges Subtotal			\$25.87

Total For Account 8246100040067113 \$25.87

CITY OF CROWLEY - JUSTICE CENTER
 617 FM-1187 # BUS
 CROWLEY, TX 76036
 Account Number: 8246100040067121
 Security Code: 8418

Monthly Charges

Date	Description	Quantity	Amount
May 19 - Jun 18	Fiber Internet MBPS	100	770.00
May 19 - Jun 18	Dark Fiber	1	26.61
Monthly Charges Subtotal			\$796.61

Taxes And Fees

Description	Amount
HSD Local Sales Tax > \$25	14.98
State Cost Recovery Fee	4.04
HSD State Sales Tax > \$25	46.82
Taxes and Fees Subtotal	\$65.84

Total For Account 8246100040067121 \$862.45

Cr22root Subtotal 3 Account(s) \$914.56

Total For Control Account: Cr2201 \$914.56
 Total Accounts: 3

Total Due By 05/30/18 \$914.56

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Recovery Fee - The State Cost-Recovery Fee is not a tax Charter is required to collect from its customers by law, but is a charge that is made in order to recoup money paid by the company for taxes imposed on it.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Continued on the next page....

Simplify your life with Auto Pay!

Spend less time paying your bill
 and more time running your business.

It's Easy - No more checks, stamps or trips to the post office
 It's Secure - Powerful technology keeps your information safe
 It's Flexible - Use your checking, savings, debit or credit card
 It's FREE - And helps save time, postage and the environment

Set up easy, automatic bill payments with Auto Pay!
 Visit: spectrumbusiness.net
 (My Account login required)

Spectrum
BUSINESS

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at spectrumbusiness.net.

Pay by Mail - Detach payment coupon and enclose with your check made payable to Charter. Please do not include correspondences of any type with payments.

For questions or concerns,
 please call **1.800.314.7195**.





Mentalix, Inc.
 17304 Preston Rd Ste 635
 Dallas, TX 75252-5672 U.S.A.
 Tel: 972-423-9377 Fax: 972-423-1145
 Tax ID: 75-2188110 www.mentalix.com

COPY Invoice

DATE	INVOICE #
11/15/17	11495

BILL TO

Crowley Police Department
 Attn: Debbie Emerson
 617 Bus. FM 1187 West
 Crowley, Tx 76036

SHIP TO

Crowley Police Department
 Attn: Debbie Emerson
 617 Bus. FM 1187 West
 Crowley, TX 76036

P.O. NUMBER	TERMS	Rep	Ship Via	F.O.B.	Special Billed Date
Email Request	Net 30	TM	No Shipping	Origin	
ITEM CODE	DESCRIPTION	#	EACH	AMOUNT	
M-FS-TX-SPSC... snms	FS (TX) PS Station Print Pack Annual Maintenance Serial Number(s): 10006700 Annual Maintenance Expires: 29-DEC-2018	1	4,590.00 0.00	4,590.00 0.00	
Please make checks payable to "Mentalix, inc." mailed to the address listed above.				Total	\$4,590.00



Mentalix, Inc.

QUOTATION

Date: 13-Nov-17

17304 Preston Rd, Ste 635, Dallas, Texas 75252
Phone: 1-800-MENTALX Fax: 1-972-423-1145



Crowley Police Department
617 Bus. FM 1187 West
Crowley, TX 76036



Crowley Police Department
617 Bus. FM 1187 West
Crowley, TX 76036

Attention: Accounts Payable
Phone 817-297-5140 Ext.
Fax 817-297-1296

Attention: Accounts Payable

Quote ID	Customer ID	Salesperson	Quote Date	Quote Expires	Pay Method	Ship Via
11495	CROW760	T. Morgan, Ext. 142	13-Nov-17	13-Dec-17	Net 30	No Shipping

Product ID	Product Name	Quantity	Unit Price	Discount	Extended Price
M-FS-TX-SPSCS-P-5	FS (TX) PS Station Print Pack Annual Maintenance	1	\$4,590.00	0%	\$4,590.00

Annual maintenance renewal for serial number 10006700 for the period 12/29/2017 through 12/29/2018.

Subtotal: \$4,590.00

Freight: \$0.00

Total: \$4,590.00

Quotation Approved By:

Date:



FED SUBMIT MAINTENANCE AGREEMENT

Mentalix strongly recommends that all customers with Fed Submit systems purchase maintenance and renew the maintenance contract(s) on an annual basis for the following reasons:

- **Maintain system reliability.** Maintenance provides ongoing access to support personnel and critical fixes that may be required to maintain the proper function, security or operability that might be required as impacted by third-party hardware, software or system changes; by discovery of security or integrity vulnerabilities; or by mandate of improvements or modifications for compliance with government certification requirements.
- **Protect your investment.** If you purchased a live scanner with your system, you invested several thousand dollars to obtain that device. Without a maintenance contract on the live scanner, if it breaks down, you will have no recourse except to purchase a brand new device. With an annual maintenance contract, Mentalix will provide depot repair/replacement of the live scanner for any problems that arise during normal use with minimal down time.
- **Keep your system in sync with changes from the governing agency to which you submit fingerprint transactions.** Mentalix's Fed Submit system is tailored to the specific needs of law enforcement agencies that submit records to governing agencies or civilian clearinghouses. Mentalix reacts quickly to updates from these destination agencies that affect operation of the Fed Submit system (changes in the criminal offense codes, for example) by making updates available immediately and by staying on top of changes. Annual maintenance includes maintenance releases for the duration of the agreement. Maintenance releases consist of problem corrections and updates. The Mentalix Maintenance Agreement ensures that users have the most up-to-date maintenance version of their purchased Mentalix software.
- **Get technical assistance.** Annual Maintenance for Fed Submit includes one year of phone/e-mail/remote support (weekdays 8am-5pm Central Time Zone, excluding holidays) for Fed Submit software. Mentalix can perform remote technical support – under the customer's initiation and control – for problem resolution and/or periodic maintenance procedures.
- **Avoid long-term problems and costly on-site maintenance visits.** Fed Submit software's proactive, automatic maintenance service allows Mentalix to perform pre-emptive maintenance, make system improvements, monitor fingerprint image quality, notify agencies and clearinghouses of problems, and address staff training issues before they become lingering problems that may lead to significant maintenance or training costs later. This service offers a huge advantage over periodic, on-site tune-ups that may not give a complete problem diagnosis and may not catch issues (e.g., network problems, spam blockers that quarantine legitimate fingerprint submissions or results, and user errors) soon enough. An automated, proactive maintenance service enables Mentalix to assess such issues immediately and also to save time in correlating user-reported problems with ongoing system status.



1255 W. 15th Street, Suite 370, Plano, Texas 75075
Tel 972-423-9377
Fax 972-423-1145
info@mentalix.com

Mentalix, Inc. agrees to provide the services specified below, subject to the terms and conditions set forth in this Agreement for the software and live scanner represented by the serial number(s) on the attached quotation. (If purchase includes additional hardware or third-party software, see the manufacturer(s) for maintenance information on those products. The Mentalix Maintenance Agreement only covers Mentalix software products and the live scan device, if applicable.)

SOFTWARE SERVICES: Annual maintenance for Mentalix software products includes one year of phone/e-mail/remote support (weekdays 8am-5pm Central Time Zone, excluding holidays) for Fed Submit software, plus Fed Submit maintenance releases (corrections and updates). Mentalix can perform remote technical support – under the customer’s initiation and control – for problem resolution and/or periodic maintenance procedures. Requires that customer has PC Anywhere.

HARDWARE SERVICES (LIVE SCAN CUSTOMERS ONLY): Live scan hardware maintenance covers depot repair/replacement of equipment for any problems that arise during normal, wear-and-tear use of equipment. The supplier warrants that the equipment will be free from defects in title, design, material and workmanship and will conform to the applicable specifications under normal use and service. This maintenance agreement covers repair or replacement of any non-conforming equipment during the effective agreement dates listed on the attached quotation. This maintenance agreement does not cover any non-conformity in the equipment caused by repairs or alterations except by the supplier, or by misuse, negligence or accident.

MENTALIX SUPPORT CONTACT INFO:

E-Mail: hotline@mentalix.com
Telephone: (972) 423-9377 Ext. 133

Mentalix recommends the purchase of maintenance with each live scan device and Mentalix software system to ensure that users automatically receive the above services. In addition, Mentalix stipulates that users **MUST** follow the procedures and recommendations for safety, maintenance and standard usage as specified in the scanner manufacturer’s user guide.

THIS AGREEMENT WILL TAKE EFFECT UPON RECEIPT BY MENTALIX OF A PURCHASE ORDER OR PAYMENT FOR THE ATTACHED QUOTATION. SUPPORT CANNOT BE PROVIDED UNTIL MENTALIX RECEIVES A PURCHASE ORDER OR PAYMENT.

Prices are not guaranteed for subsequent annual maintenance renewals, but the attached quotation can be used as a general guide for budgeting purchases for future annual maintenance costs. To assist with your budgeting process, please note the effective dates of this agreement on the attached quotation.



MAINTENANCE SERVICE LEVELS

Standard services provided for all customers with current maintenance agreements:

- Telephonic and e-mail support from Mentalix technical staff, M-F, 8am-5pm, excluding holidays. Mentalix will employ its best efforts to respond within 2 hours of receipt of customer's request, during standard support hours. Requests received after standard support hours will receive a response on the next business day.
- Managed problem escalation, if necessary, to resolve unusual issues.
- If necessary, Mentalix can perform remote technical support – under the customer's initiation and control – for problem resolution and/or periodic maintenance procedures.
- Mentalix technical support staff will attempt problem resolution via telephonic or remote access prior to escalating the issue to an on-site visit to customer's facility by Mentalix personnel. If on-site service is deemed necessary, Mentalix will employ its best efforts to have personnel at the customer's facility within 1 business day from the time the employee is dispatched for locations within a 100-mile radius of Mentalix's headquarters in Plano, Texas, and within 2 business days for locations outside of the 100-mile radius.
- Mentalix will provide customer with electronic software maintenance releases. Maintenance releases (designated by the minor identifier to the right of the version number decimal point) consist of problem corrections and updates (including table updates) or minor improvements with substantially similar (but not new) functionality to the originally licensed software. Unless otherwise agreed, the customer will be responsible for installing maintenance releases.
- Mentalix will provide a means for automatic table (e.g., current offense codes) updates for systems that have Internet connectivity.
- Mentalix support will, subject to customer approval, monitor daily event logs in order to proactively resolve issues before they affect the customer.
- For live scan hardware: Live scan hardware maintenance covers depot repair/replacement of equipment for any problems that arise during normal, wear-and-tear use of equipment. This maintenance agreement covers repair or replacement of any non-conforming equipment during the effective maintenance agreement dates. This maintenance agreement does not cover any non-conformity in the equipment caused by repairs or alterations except by the supplier, or by misuse, negligence or accident. When Mentalix deems it necessary, Mentalix will make best efforts to provide a temporary, 'loaner' scan device while the original device is undergoing repairs.

After-hours maintenance services:

- All Mentalix customers with current maintenance agreements have the option to purchase additional after-hours (outside of the standard M-F, 8am-5pm hours) support services on a per-incident basis. Upon Mentalix's acceptance of customer's request for after-hours support, customer shall pay for such services at Mentalix's then-current rates.

Kit Long

From: Pleasant Brooks
Sent: Tuesday, April 26, 2016 11:07 AM
To: Kit Long
Cc: Nikki Campbell; Robert Gray; Luis Soler; Ian Christiansen
Subject: FW: Motorola Online Account

Chief Long,

Just trying to keep you in the loop about an upcoming cost to the city for our Motorola radios. Please read the email below about the three year subscription for \$399.00. If you have any questions please contact me.

Thanks,

Pleasant Brooks
Fire Chief

From: Ian Christiansen
Sent: Tuesday, April 26, 2016 10:45 AM
To: Pleasant Brooks <pbrooks@ci.crowley.tx.us>
Subject: Motorola Online Account

Chief Brooks,

I wanted to pass on this information about Motorola Online to you, so that I am not the only one with this information, in case something ever happened. Below is the link to get to Motorola Online:

<https://businessonline.motorolasolutions.com/default.asp>

Once you arrive at this page, there is a link for "Sign Up Now". Click on this link, and it will ask you for all of your information to register you to this website. Where it says Customer Number, put in the following number: 1000236960. This number is the account number for the City of Crowley, and will associate you with this account.

Having the Motorola Online account, gives us access to news updates, software updates, and allows us to order items straight from Motorola, without having to go through DFW Communications. Also, if we order straight from Motorola, the prices are usually cheaper than going through DFW Communications.

I was able to get access to this account by calling Motorola yesterday. I knew that we had a Motorola Online account, but did not know what the username and/or password was to it, as it was created by Rob Winkle. Motorola was able to attach me to this account yesterday, and gave me instructions on how to associate other individuals to this account, as described above. Also, while talking to Motorola, they informed me that our Software License Subscription expires at the end of August this year. They informed me that to renew our subscription would be \$399.00 for a three (3) year subscription. This subscription allow us to continue to get the software and firmware updates as needed.

If you have any questions, comments, or concerns about this, please feel free to contact me. Also, if you would like any of the other Chief's to have access to this also, please let me know, or please forward this e-mail on to them. I wasn't sure if you wanted anyone else to have access to it or not.

Thank you,

Proposed Training Ammunition Expenditures
CCPD FY 2018-19

Proposed Qty	Description
150 bx	Def-Tech #23, 12 gauge bean bag (5 rds/box)
2 cs	Force on Force ammunition, 9mm blue (500 rds/cs)
2 cs	Force on Force ammunition, 9mm red (500 rds/cs)
2 cs	.45 caliber ammunition (1000 rds/case)
9 cs	.40 caliber ammunition (1000 rds/case)
1 cs	.357 caliber ammunition (1000 rds/case)
7 cs	9mm ammunition (1000 rds/case)
600 rds	Shotgun, 1 oz slug
600 rds	Shotgun, 00 buck
1000 rds	Shotgun, birdshot (6,7, or 8 shot)
20 cs	5.56 Rifle (1000 rds/case)

Approx. cost: \$16,184

Projected Officer Overtime For City Events FY 2018-2019

[illegible]

CROWLEY CRIME CONTROL AND PREVENTION DISTRICT
CAPITAL REQUEST FORM
 (ITEMS OVER \$5,000)
BUDGET YEAR 2018-19

DEPARTMENT: CCPD

DESCRIPTION: Phone System

PRIORITY:

JUSTIFICATION:

Upgrade for phone system that will integrate with system installed at all other City facilities.

FINANCIAL IMPACT ON CURRENT YEAR BUDGET:

ACCOUNT NUMBER	DESCRIPTION	COST
10-00-11566	FortiVoice IP PBX, phones, software, hardware	\$ 28,106.00
	Labor	13,800.00
TOTAL COST		\$ 41,906.00

FINANCIAL IMPACT ON FUTURE BUDGETS:

ACCOUNT NUMBER	DESCRIPTION	COST
TOTAL COST		\$ -

FUNDING SOURCE IF APPROVED:

AXIOS GROUP INC

November 29, 2017

IT Committee
City of Crowley
120 N. Hampton Road
Crowley, Texas 76036

Dear Committee,

We appreciate the opportunity to submit this proposed for the "City SIP Phone System". This solution includes an on premise Fortivoice IP PBX, 80 phones, 17 expansion modules, and setup of Flow route hosted SIP service via the existing 100Mb PD internet connection. The existing phone system at the PD will remain "as is", to be scheduled at a later time. Should you accept this offering, we stand ready to fulfill our commitment to excellence and look forward to a continuing partnership with City of Crowley.

FORTIVOICE SIP PHONE SYSTEM PROPOSAL

- This solution includes (FortiVoice IP PBX, 80 Phones, 17 Expansion modules, Network, VLAN & firewall configurations, SIP provider setup and estimate re-occurring fees, cabling, delivery/setup and training)
- Due to the current voice recorder limitations at the PD the existing PBX and all PD phones will remain "as is" until the voice recorder is replaced or upgraded to receive SIP traffic.

A. FortiVoice IP PBX FVE-300E-T SIP PBX:\$5,000.00

B. Phones:

- a. FortiFone FON-670i IP Phone, color, touch screen / City Hall x4, Library x 3, Public Works x 2 (\$312.00/ea. X 9).....\$2,808.00
- b. FortiFone FON-470i IP Phone, color display /City Hall x 36, Library x 7, Public Works x 8, FD x 8, Rec Center x 5, Animal Control x 6 (\$233.00/ea. X 70)\$16,310.00
- c. FortiFone FF-70E Expansion module (\$164.00/ea. X 17)\$2,788.00
- There are lesser priced models available if desired.
- There are wireless models if desired.

C. Cables, city hall 110 block extension, misc.\$1,200.00

D. Labor: delivery/setup (training (Network VLANS, Firewall, FortiVoice PBX, FlowRoute setup, City Hall cabling, SIP configuration and training)

Total Labor:\$13,800.00

Hardware and Labor: ----- \$41,906.00 /

AXIOS GROUP INC

Monthly Re-occurring Estimate:

B. SIP communication cost and notes. This is contracted directly by the city with Flowroute:

- a. Initial Setup: \$8.50/per number
- b. Phone number per month: \$1.25
- c. E911: \$1.39 per month per number association. This would only be used for direct dial out numbers.
- d. CNAM (caller ID name): \$.0039 per lookup
- e. Minutes:

Inbound: \$.012 per minute (United States)

Outbound: \$.0098 per minute (United States)

Notes:

1. At first glance it looks to me like the city has a lot of direct numbers. Can some of these be replaced with the phone system auto-attendant ext. function?
2. The FAX only numbers can be added to the SIP number list and a gateway can be installed so the SIP FAX number works like a POTs line.
3. The alarm/Fire and Elevator numbers need to remain as POTs lines. Although the vendors should be contacted to determine need for POTS line service. Many are converting to cell communications.

NOTE:

- Warranty includes one year parts on all materials purchased through Axios Group, Inc., unless otherwise stated.
- Please note all quotes are subject to change upon receipt of contract date.
- Terms of payment - Grand Totals exceeding \$4,000.00 require a Deposit of 50%. Balance due upon completion of installation and setup of listed items.

Commitment to excellence is the keystone of our organization. If any questions remain unanswered; I may be contacted at your convenience.

Sincerely,

Don Reaves
Axios Group Inc.

CROWLEY CRIME CONTROL AND PREVENTION DISTRICT
CAPITAL REQUEST FORM
 (ITEMS OVER \$5,000)
BUDGET YEAR 2018-19

DEPARTMENT:	CCPD
DESCRIPTION:	Voice Logger
PRIORITY:	

JUSTIFICATION:

The Police Department phone system needs to be upgraded after the City transitioned to fiber optics and Voice Over Internet Protocol (VoIP) for the City's phone system. This system will allow for the analog and digital recording of all phones at the Police Department.

FINANCIAL IMPACT ON CURRENT YEAR BUDGET:

ACCOUNT NUMBER	DESCRIPTION	COST
10-00-11566	NexLog 740 Channel Bundle, Licensing, Installation	15,394.00
10-00-11566	Annual Maintenance Agreement (<i>from date of purchase to April 2019</i>)	4,309.00
TOTAL COST		\$ 19,703.00

FINANCIAL IMPACT ON FUTURE BUDGETS:

ACCOUNT NUMBER	DESCRIPTION	COST
	Maintenance Service Agreement	4,309.00
TOTAL COST		\$ 4,309.00

FUNDING SOURCE IF APPROVED:



Houston, TX
9824 Whithorn Drive
Houston, Texas 77095
P: (800) 708-6423
www.vistacomtx.com

Remit, Sales and Support

Oklahoma City, OK
4200 Perimeter Center Drive, Suite 140
Oklahoma City, OK 73112
P: (800) 708-6423
www.vistacomtx.com

Sales and Support

We have prepared a quote for you

Crowley PD - VoIP Phone Proposal

Quote # HOU002380

Version 1

Crowley Police Department



Oklahoma City, OK
10000 Warden Center Drive, Suite 140
Oklahoma City, OK 73112
P: (800) 708-6423
www.vistacomtx.com

Sales and Support

Houston, TX
9824 Whithorn Drive
Houston, Texas 77095
P: (800) 708-6423
www.vistacomtx.com

Remit, Sales and Support

Monday, May 07, 2018

Crowley Police Department
Nikki McDaniel
P.O. Box 747 617 FM 1187 West
Crowley, TX 76036
NCampbell@ci.crowley.tx.us

Dear Nikki,

Thank you for allowing Vista Com to prepare a quotation for you recording solution. Vista Com has over a 20 year history of providing public safety recording solutions throughout the region. We partner with the best OEM's in the industry to delivery the latest technology to you and we back the solution with local support and factory engineering.

Within this quotation you will find three key areas that describe the solution.

- Hardware - this is the physical components to be installed at your site.
- Software - each solution requires software that is licensed to you for your recorder.
- Services - items that are one time charges and represent labor and support for your solution.

The link details all areas of your quotation that we have designed for you. This quotation is based upon given facts and knowledge of your requirements passed to us by you and your organization. As such if we determine that the environment is different than what we have designed we will promptly edit the proposal for your presentation.

Important Note - the point at which the recorder equipment connects to the customer equipment is referred to as the demarcation point. The customer and/or its vendors are responsible for any required connections to this demarcation point such as cabling, equipment programming, or equipment relocation.

If you approve of this quotation please indicate so within the link. By accepting this quotation you represent your authorization of your entity and legally bind your agency to the terms of this sales contract.

Kind Regards,

Robin Clevenger

Robin Clevenger
Regional Sales Manager
Vista Com



Oklahoma City, OK
11000 S. Lincoln Drive, Suite 140
Oklahoma City, OK 73112
P: (800) 708-6423
www.vistacomtx.com

Sales and Support

Houston, TX
9824 Whithorn Drive
Houston, Texas 77095
P: (800) 708-6423
www.vistacomtx.com

Remit, Sales and Support

Disclosures

All order cancellations are subject to a 30% restocking charge once order has been placed. Your solution is custom built for your environment. Vista Com will make every attempt to modify changes once purchase has been placed however the customer is ultimately responsible for any financial implications for order changes after the order is placed.

Solution Design - we make every attempt to ensure the attached quote is exact and matches your requirements. Please pay special attention to our description of goods and services to ensure it matches your requests. If Vista Com inspects your site location and determines that our solution does not match your communicated requirement, we will promptly revise this quote.

Customer Demarcations - The point at which the recording equipment is connected to the customer equipment is termed "demarcation point". The demarcation point can be a physical cable connection to a demarcation block or it can be a network cable connected to a customer network switch. Due to vendor and customer liabilities it is accepted that Vista Com is responsible for cabling and recorder connection from the demarcation point and the customer is responsible for all cabling, configuration, and coordination for recorded devices to the demarcation block.

Install Guide - Vista Com requires information about your network and user environment before installation of the recording solution. This information includes necessary information proprietary to the customer such as network addresses, user names/passwords, channel assignments and user rights. It is understood that the customer will answer this proprietary information to Vista Com prior to installation in order for the services to be conducted quickly and efficiently.

By acceptance of this offer you accept the disclosures above as part of this agreement.



Oklahoma City, OK
 11000 Center Drive, Suite 140
 Oklahoma City, OK 73112
 P: (800) 708-6423
 www.vistacomtx.com

Houston, TX
 9824 Whithorn Drive
 Houston, Texas 77095
 P: (800) 708-6423
 www.vistacomtx.com

Sales and Support

Remit, Sales and Support

Crowley PD - VoIP Phone Proposal



Robin Clevenger

Prepared by:

Vista Com
 Robin Clevenger
 281-516-9800 ext 201
 Fax (281) 518-7056
 robin@vistacomtx.com

Prepared for:

Crowley Police Department
 P.O. Box 747 617 FM 1187 West
 Crowley, TX 76036
 Nikki McDaniel
 NCampbell@ci.crowley.tx.us
 (817) 297-2276

Quote Information:

Quote #: HOU002380
 Version: 1
 Delivery Date: 05/07/2018
 Expiration Date: 08/31/2018

Part Number	Hardware	Qty	List Price (Each)	List Price (Extended)	Discounted Price (Each)	Discounted Price (Extended)
Vista Com had conversations with Sean from Axios Group regarding the City and PD changing phone systems to Forti Voice with the following handset models: 470I, 670I & 870I. Being those phones are VoIP; Vista Com is proposing VoIP licenses to be added to the Eventide recorder for record the (45) phones. The phone provider or IT will need to provide Vista Com with a SPAN port and a list of the MAC address of the phones to be recorded. The protocol is G729. The data cannot be encrypted. The proposal reflects HGAC contract RP07-17..						
NexLog 740 Channel Bundle	NexLog 740 Channel Bundle, Activation Licensing	1	\$16,950.00	\$16,950.00	\$13,984.00	\$13,984.00
	Add-on License Pack (Internal IP Recorder) G.729 Add-on License Pack (Internal IP Recorder) to upgrade 8 Licenses of G.711 to G.729	6				
	Internal IP Recorder w/ 8 G.711 Channel Licenses Internal IP Recorder w/ 8 G.711 Channel Licenses	1				
	Add-on license pack Add-on license pack with 8 Channel Licenses for G.711 RTP/RoIP/NG911	5				
			Subtotals:			

Part Number	Services - HGAC	Qty	List Price (Each)	List Price (Extended)	Discounted Price (Each)	Discounted Price (Extended)
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Sales and Support

Remit, Sales and Support

Prof Serv Install Bundle	Prof Service Installations Bundle Recorder Solutions Installation Services Includes Site Installation Guides, Project Management, Pre-Configuration, Onsite Installation, System Integrations, and De-trash	1	\$1,493.00	\$1,493.00	\$1,493.00	\$1,493.00
Prof Support Bundle	Support Product and Configuration Bundle Support For Recording Solution During Period of OEM Materials Warranty. Includes Software Support, Configuration Support, Time and Materials, and all On-Site Maintenance	1	\$1,017.00	\$1,017.00	\$1,017.00	\$1,017.00
Subtotals:				\$2,510.00		\$2,510.00

Part Number	Discount	Qty	List Price (Each)	List Price (Extended)	Discounted Price (Each)	Discounted Price (Extended)
Vista Com Discount	Customer Discount Trade in of (1) digital card	1	(\$550.00)	(\$550.00)	(\$550.00)	(\$550.00)
Vista Com Discount	Customer Discount Trade in of (1) digital card	1	(\$550.00)	(\$550.00)	(\$550.00)	(\$550.00)
Subtotals:				(\$1,100.00)		(\$1,100.00)

Quote Summary					Amount
Hardware					\$13,984.00
Services - HGAC					\$2,510.00
Discount					(\$1,100.00)
Total					\$15,394.00

Payment Terms	No. of Payments		Amount
Net 30	1	None	\$15,394.00

Taxes, shipping, handling and other fees may apply. We reserve the right to cancel orders arising from pricing or other errors.

Signature

Date