



## Crowley Police Department



### Mission Statement

As members of the Crowley Police Department, our mission is to provide a professional community-oriented police service. We are committed to creating and maintaining an active community partnership, working with residents in identifying and solving problems to improve the quality of lives in our neighborhoods. We are dedicated to protecting life, property and maintaining order while assuring fair and equal treatment to everyone.

### Vision Statement

The Crowley Police Department is a proactive police agency striving to provide quality customer service for everyone by way of accountability and our community involvement. We maintain professionalism for all police department employees through training, development and continuing education to assist with the personal and career growth of our officers with a constant emphasis on innovation and improvement.

### Citizen Police Contacts

Our police officers work under policies and procedures that are consistent with all state and federal laws. These policies include provisions for citizens in the events of an unsatisfactory encounter with a Crowley police officer. If a citizen feels that he or she has a legitimate concern, a formal complaint may be made. Information about the city's complaint process may be obtained by contacting a member of the Crowley Police Department or by calling 817-297-2276, opt. 1.

This department adheres to the 77th Texas Legislature's mandate prohibiting racial profiling in Texas. We are very proud of the relationship of the Crowley Police Department with the community and our longstanding goal to provide all of our citizens with a safer community to live without fear of crime.

The Crowley Police Department realizes that there may be disagreements, from time to time, with individuals who come in contact with our officers. Confusion, different perspectives or possibly the timeliness of information could result in information that may produce different accounts of the same incident. Disagreements between citizens and officers need to be addressed. We trust that the vast majority of contacts between citizens and officers are conducted in a positive, professional manner. This is the result of both the community and our officers working together.

The Crowley Police Department would like to know about positive police contacts, too. Feel free to write the Chief a letter or note to let him know about positive contact with our officers. Your comments will be shared with the officers involved, and a copy will be placed in their personnel folder.

### Sex Offenders

The Crowley Police Department's web page provides a link to the Texas Department of Public Safety and its sex offender database. A printed list of sex offenders living within the city limits is available upon request at no cost.

Persons wishing to obtain a copy may contact the Police Records Department at 817-297-2276, ext. 6401.

### Reports

Accident and offense reports may be requested by completing a Public Information Request, delivered in person during regular business hours (8-5 p.m.) Monday-Friday. Forms are available online or at the police department. A request, with as much detail as possible, may also be emailed to [tbrasell@ci.crowley.tx.us](mailto:tbrasell@ci.crowley.tx.us). The cost per reports is \$6 cash or check (no credit cards). Valid ID must be presented to pick up reports.

### Cellphones Banned in School Zones

The City of Crowley bans the use of hand-held mobile or cellphones in active school zones on official school days. Using a hand-held device while driving a motor vehicle has the potential to distract the driver. Engaging in a call or receiving/sending text messages on an electric device while driving in an active school zone is strictly prohibited. Contact 817-297-2276, opt. 1 for additional information.

### Community-Oriented Policing

The Crowley Police Department provides professional services to ease the fear of crimes and to further enhance the quality of life for everyone within the City.

The Community Service Programs include:

- Public safety programs
- Driving safety programs
- Bicycle safety programs
- Skateboard safety programs
- Pedestrian safety programs
- Crowley Area Teen Community Helpers (CATCH) program
- Citizens Police Academy
- Home security inspections

### Safety/Crime Awareness Programs

Safety and crime awareness programs are designed to provide our youth and adults in the community a greater knowledge for crime prevention and provide them with educational resources while interacting with the police.

These programs are offered at different times of the year and organized by our Community Liaison Officer. For information on upcoming subjects and dates, please contact our CLO at 817-297-2276 ext. 6504.

### Vacation House Patrol

The Crowley Police Department hopes you and your family have a safe and pleasant time on your vacation. We will make every effort to watch your property closely, and patrol neighborhoods regularly.

If you would like to schedule a Vacation House Patrol, please call (817) 297-2276, or stop by the main lobby of the police department to complete the appropriate forms.

### Teen Curfew

The City of Crowley has a curfew for all minors under the age of 17. The curfew hours are as follows:

- 11 p.m. on any Sunday, Monday, Tuesday, Wednesday or Thursday until 6 a.m. on the following day; and
- 12 a.m. on Saturday or Sunday until 6 a.m. on the following day.

#### EXCEPTIONS:

- A minor is accompanied by a parent or guardian.
- A minor is on an errand at the direction of a parent or guardian.
- A minor is going to or from work.
- A minor is attending an official school, religious or other activity supervised by an adult.
- A minor is involved in an emergency.

### Home Security Inspections

A home security inspections identifies weaknesses in a home's security and provides options for fortifying the home. At no cost to the homeowner, our Community Liaison Officer will visit and inspect your home for security shortcoming, providing suggestions to make the home less of a target for would-be thieves.

A home security inspection may qualify homeowners for a discount on their homeowner's insurance policy.

### Crowley Area Teen Community Helpers Program

The Crowley Police Department's CATCH program works primarily with juvenile and adult offenders who have been sentenced to community service hours by the Crowley Municipal Court for minor Class "C" misdemeanor offenses.

The CATCH program provides a strong emphasis on building self-esteem, consequences and risk-taking/choice making skill development while enhancing a sense of community pride by helping others.