

# City of Crowley Telephone Numbers

## Administration Department

Regular hours of operation are Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m. excluding holidays. It stays open outside of regular office hours to assist with public meetings.

**Main Number (817) 297-2201**

City Secretary	ext. 4000
Human Resources Office	ext. 4200
Community Services Admin	ext. 4300
City Manager's Office	ext. 4400

## Municipal Court

Hours of operation are Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m. excluding holidays.

**Main Number (817) 297-2201**

Court Clerks	ext. 1200/1230
Court Administrator	ext. 1290

## Police Department

The police department provides emergency and non-emergency police service 24 hours a day, seven days a week. Regular hours of operation for the Police Department Administration Offices and the Criminal Investigations Division are Monday-Friday, 8-5 p.m., excluding holidays. **To call for emergency response, dial 911.**

**Non-Emergency Number (817) 297-2276**

Police Dept Administration	ext. 6200
Records	ext. 6401
Police Chief	ext. 6201
Communications Supervisor	ext. 6104
Code Enforcement	ext. 6500

## Utility Billing

Regular hours of operation are Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m.

**Main Number (817) 297-2201**

Utility Clerks	ext. 1010/1020
Utility Manager	ext. 1090

## Finance Department

Regular hours of operation are Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m.

**Main Number (817) 297-2201**

Accounts Payable	ext. 4800
Staff Accountant	ext. 4850
Finance Director	ext. 4900

## Community Development/Permits Code Enforcement

Regular hours of operation are Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m.

**Main Number (817) 297-2201**

Permit Clerk	ext. 3000
Director/Building Official	ext. 3090

## Library

Regular hours of operation for the Library are Tuesday & Thursday, 10-8 p.m.  
Wednesday, Friday & Saturday, 10-5 p.m.  
Sunday & Monday closed  
(excluding holidays)

**Main Number (817) 297-6707**

Adult Services	ext. 2040
Children's Services	ext. 2030
Circulation Desk	ext. 2060
Library Director	ext. 2090

## Fire Department

The Fire Department provides fire and EMS service 24 hours a day, seven days a week. **To call for emergency response, dial 911.**

**Station #1 Main Number (817) 297-1638  
Station #2 Main Number (817) 297-0613**

Fire Chief	ext. 5250
Deputy Fire Chief	ext. 5220
Battalion Chief	ext. 5200
Fire Marshal / EMC	ext. 5020

# City of Crowley Telephone Numbers

## Public Works

Regular hours of operation for the Public Works Department are Monday-Friday, 8-5 p.m., excluding holidays. However, Public Works repairs water main breaks as they occur. To report a water main break after hours, dial (817) 297-2276. **To call for emergency response, dial 911.**

**Main Number (817) 297-2201**

Public Works Administration	ext. 3200
Assistant Public Works Director	ext. 3280
Public Works Director	ext. 3290

## Senior Services

Regular hours of operation are Monday-Friday from 8-2 p.m., excluding holidays. All activities are held at 900 E. Glendale (Bicentennial Park).

**Main Number (817) 297-9131**

## Animal Control

Regular hours of operation are Monday-Friday from 8-5 p.m., excluding holidays. For after-hours response dial (817) 297-2276

**Main Number (817) 297-2201**

Animal Control Officer ext. 3300

## Economic Development

Regular hours of operation are Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m.

**Main Number (817) 297-2201**

Jack Thompson, assistant city manager  
817-297-2201 ext. 4300

## General Information

Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m.

**Main Number (817) 297-2201 (0) for Operator**

The City of Crowley telephone system includes voicemail, outgoing information lines and a menu of options. The options make selections easier for the caller. Be aware that a voicemail will need to be left in some areas such as Animal Control and Code Enforcement because the employees providing these services are out in the community working. Their voicemail is checked regularly and calls will be returned. If you get a voicemail and you wish to speak to someone immediately on Monday-Thursday from 7:30-5:30 p.m.; Friday 7:30-11:30 a.m. (excluding holidays), you can press "0" to speak to the receptionist or choose another option.

In most cases, if you choose to speak to the receptionist, you will be transferred to the department that provides the City service you wish to access. If you know the number of the person you wish to speak with, you will usually be connected to that individual faster by dialing the number direct. Please know that each department has specific service hours. It will generally be faster to access the department by dialing it directly during its regular hours of operation.

**When dialing the after-hours number you will be speaking to a police dispatcher. While the dispatcher will make every attempt to assist you, he or she may be working on a 911 emergency and that will take priority over assisting other callers.**

# Helpful Telephone Numbers

## COMMUNITY ORGANIZATIONS

Friends of the Crowley Library (817) 297-6707  
Crowley Area Chamber of Commerce (817) 297-4211  
CYA (Crowley Youth Assn.) (817) 297-2588  
Crowley Soccer Association (817) 568-1516  
Crowley House of Hope (817) 297-6400

## COUNTY OFFICES

Tarrant County Health (817) 321-8000  
Tarrant County Appraisal District (817) 284-0024  
Auto Tags & License Renewal (817) 370-4535  
Tarrant County Sheriff Department (817) 884-1111  
Tarrant County Offices (817) 884-1102

## CROWLEY NUMBERS OF INTEREST

Charter Communications (817) 509-2225  
Crowley Cemetery Assoc. (817) 926-8881  
Fort Worth-Star Telegram (817) 390-7796  
UPS 800-742-5877

## CROWLEY UTILITIES

SWBT Line Locate 800-395-0440  
SWBT Repair 800-246-8464  
ONCOR Electric 888-313-6862  
ONCOR Emergency 888-313-4747  
Atmos Gas 800-460-3030  
ONCOR - Street Light out 888-313-4747  
Progressive Waste Solutions refuse) (817) 222-2221

## CROWLEY POSTAL STATION

200 S. Crowley Rd (817) 297-7584

## CROWLEY SCHOOL DISTRICT

Administration Office (817) 297-5800

## EMERGENCY NUMBERS

Poison Control Center (800) 222-1222

## STATE OFFICES

Attorney General (512) 463-2100  
Department of Public Safety (817) 299-1300  
Driver's License (817) 641-2204  
TX Dept of Public Safety (817) 294-1075  
Secretary of State (512) 463-8000  
TXDOT (817) 370-6500

## TEXAS STATE GOVERNOR

Governor Greg Abbott  
P.O. 308  
Austin, TX 78711

## TEXAS STATE REPRESENTATIVE

Representative Bill Zedler  
5840 W IH 20, Suite 110  
Arlington, TX 76017  
(817) 483-1885

## TEXAS STATE SENATOR

Senator Konni Burton  
PO Box 12068  
Austin, TX 78711  
(817) 332-3338

## U.S. REPRESENTATIVE

Congressman Joe Barton  
6001 W. Ronald Reagan Memorial Hwy, Ste.200 \_\_\_\_\_  
Arlington, TX 76017  
(817) 543-1000

## U.S. SENATOR

Senator Ted Cruz  
Lee Park Tower II  
3636 N Hall Street, Suite 410  
Dallas, TX 75219  
(214) 599-8749

Senator John Cornyn  
5001 Spring Valley Rd, Suite 1125E  
Dallas, TX 75244  
(972) 239-1310