



Crowley Fire Department



Mission Statement

To serve the community with excellence, prevent harm, care for people, survive and be courteous.

Home Inspections

Fires kill more Americans each year than all other natural disasters combined. Your home should be a safe haven, but do you regularly check for fire hazards? If not, there is the potential for danger. Fire extinguishers should be kept handy in the kitchen and garage. Install at least one smoke detector on each level of the house and outside each bedroom. Make sure you replace the batteries every six months. Go to www.ci.crowley.tx.us to download a Home Inspection Checklist.

Fire Inspections

The Crowley Fire Department inspects all businesses on an annual or semiannual basis.

Fire Prevention Education

All elementary school students in Crowley receive fire prevention education.

Crowley Mobile Intensive Care Units

The level of patient care provided by Crowley Fire/EMS has been elevated to new heights with the latest technology in acute cardiac care. Cardiac monitors have been upgraded to provide our paramedics with the tools necessary to detect evidence of a heart attack in its earliest stages. Our response time remains at four minutes which is far below the recommended standard of six. All Crowley fire personnel have been trained in CPR and Automated External Defibrillators are available in each front-line fire apparatus.

Preparing for a Fire Escape

- Draw a floor plan of your home and know two ways out of every room.
- Plan a waiting place where everyone will meet once they are outside.
- If someone is trapped, let the Fire Department rescue them. Never go back inside a burning building for any reason.
- Practice your exit plan until it becomes automatic to you.
- Get down on the floor and crawl. Check the door before opening it. If it is hot to the touch, do not open it.
- Open doors slowly and carefully. If the door is cool to the touch, be cautious, there may still be fire on the other side.

Department Telephone Numbers

Main Number – (817) 297-1638

| | |
|--------------------|----------|
| Fire Chief | Ext 5250 |
| Deputy Chief | Ext 5220 |
| Battalion Chief | Ext 5200 |
| Fire Marshal / EMC | Ext 5020 |
| Admin. Assistant | Ext 4100 |
| Fire Station #1 Lt | Ext 5100 |
| Fire Station #2 Lt | Ext 5500 |



In Case of Emergency (ICE) Campaign

Many individuals, including teenagers, leave home each day without any identification or emergency contact information, yet they carry a cellphone. A campaign has begun to encourage cellphone users to program an "In Case of Emergency" contact (ICE for short) into their cellphones. Simply add an entry in the contact list in your phone under ICE with the name and phone number of the person who should be contacted in case of an emergency. For more than one contact name, simply enter ICE1, ICE2, ICE3 etc. It can save valuable time since most people identify family members only by name, making them indistinguishable from other entries.

EMS Fees

The City of Crowley provides city-operated ambulance service for emergency medical calls made to 911. Crowley paramedic/firefighters are available 24 hours a day to meet the needs of the community.

| Emergency Service | Resident |
|-----------------------|----------|
| Basic Life Support | \$787 |
| Advanced Life Support | \$900 |

| Non-Emergency Service | Resident |
|-----------------------|----------|
| Advanced Life Support | \$855 |
| | |

| Additional Fees | |
|------------------------------|-----------------------|
| Per Mile Transportation | \$15 |
| Aid Call - No Transportation | \$175 (plus supplies) |

Tips for Driving in Severe Weather

- During periods of heavy rain, stay away from streambeds, drainage ditches and culverts.
- Never drive your car into water of unknown depth. Most flash-flood deaths occur when people drive their vehicles into floodwaters. Never go around barricades.
- If your vehicle stalls, abandon it and immediately seek higher ground. Floodwater may rise very quickly and could cover the vehicle or sweep it away.
- Water is a very powerful force and should not be underestimated.
- Listen to NOAA Weather Radio for more information during weather-related emergencies.

Emergency Management

The City of Crowley has an Emergency Management Plan in place and all police officers and firefighters are trained to handle any emergency. The city also has reciprocal agreements with other agencies to provide additional services during emergencies. Safety training and drills take place on a regular and continuing basis to ensure that the staff is prepared.

Ambulance Billing

Ambulance billing is provided by Intermedix. For information regarding patient accounts, please call (817) 539-3009. Payments should be sent to the City of Crowley, P.O. Box 24247, Fort Worth, TX 76124.