



Crowley Police Department



Mission Statement

As members of the Crowley Police Department, our mission is to provide a professional community-oriented police service. We are committed to creating and maintaining an active community partnership, working with residents in identifying and solving problems to improve the quality of lives in our neighborhoods. We are dedicated to protecting life, property and maintaining order while assuring fair and equal treatment to everyone.

Vision Statement

The Crowley Police Department is a proactive police agency striving to provide quality customer service for everyone by way of accountability and our community involvement. We maintain professionalism for all police department employees through training, development and continuing education to assist with the personal and career growth of our officers, with a constant emphasis on innovation and improvement.

Citizen Police Contacts

Our police officers work under policies and procedures that are consistent with all state and federal laws. These policies include provisions for residents in an event of an unsatisfactory encounter with a Crowley police officer. If a resident feels that he or she has a legitimate concern, a formal complaint may be made. Information about the city's complaint process may be obtained by contacting any member of the department or by calling 817-297-2276, opt. 1.

This department adheres to the 77th Texas Legislature's mandate prohibiting racial profiling in Texas. We are very proud of the relationship the Crowley Police Department has with the community, and our longstanding goal is to provide all residents with a safe community to live without the fear of crime.

The Crowley Police Department realizes there may be disagreements from time to time with individuals who come in contact with our officers. Confusion, different perceptions or possibly the timeliness of information could result in information that may produce different accounts of the same incident. Disagreements between residents and officers need to be addressed. We trust that the vast majority of contacts between residents and officers are conducted in a positive, professional manner. This is the result of both the community and our officers working together.

The Crowley Police Department would like to know about positive police contacts, too. Feel free to write the Chief a letter or note to let him know about a positive contact with our officers. Your comments will be shared with officers involved, and a copy will be placed in their personnel folder.

Sex Offenders

The Crowley Police Department's web page provides a link to the Texas Department of Public Safety and its sex offender database. A printed list of registered sex offenders living within the city limits is available upon request at no cost.

Persons wishing to obtain a copy may contact the Police Records Department at 817-297-2276, ext. 6401.

Reports

Accident and offense reports may be requested by completing a Public Information Request, delivered in person during regular business hours (8 a.m.-5 p.m.) Monday-Friday. Forms are available online or at the police department. A request, with as much detail as possible, may also be emailed to tbrassell@ci.crowley.tx.us. The cost per report is \$6, cash or check (no credit cards). Valid ID must be presented to pick up reports.

Cellphones Banned in School Zones

The City of Crowley bans the use of hand-held device or cellphones in active school zones on official school days. Using a hand-held device or cellphone while driving a motor vehicle has the potential to distract the driver. Engaging in a call or receiving/sending a text message on an electronic device while driving in an active school zone is strictly prohibited. Contact (817) 297-2276, opt. 1, for additional information.

Vacation House Patrol

The Crowley Police Department hopes you and your family have a safe and pleasant time on your vacation. We will make every effort to watch your property closely, and patrol neighborhoods regularly.

If you would like to schedule a Vacation House Patrol, please call (817) 297-2276, opt. 1, or stop by the main lobby of the police department to complete the appropriate forms.

Community-Oriented Policing

The Crowley Police Department provides professional police services to ease the fear of crime and to further enhance the quality of life for everyone within the city.

The Community Service Programs will include:

- Public Safety Programs
- Driving Safety Programs
- Bicycle Safety Programs
- Skateboard Safety Programs
- Pedestrian Safety Programs
- Crowley Area Teen Community Helpers (CATCH) Program
- Citizens Police Academy
- Home Security Inspections

Teen Curfew

The City of Crowley has a curfew for all minors under the age of 17. The curfew hours are as follows:

- **11 p.m.** on any Sunday, Monday, Tuesday, Wednesday or Thursday until 6 a.m. on the following day; and
- **12 a.m.** on Saturday or Sunday until 6 a.m. on the following day.

EXCEPTIONS:

- A minor is accompanied by a parent or guardian.
- A minor is on an errand at the direction of a parent or guardian.
- A minor is going to or from work.
- A minor is attending an official school, religious or other activity supervised by an adult.
- A minor is involved in an emergency.

Safety/Crime Awareness Programs

Safety and Crime Awareness Programs are designed to provide our youth and adults in the community with a greater knowledge for crime prevention and provide them with educational resources while interacting with the police.

These programs are offered at different times of the year and organized by our Community Liaison Officer. For information on upcoming subjects and dates, please contact our CLO at 817-2276, ext. 6504

Home Security Inspections

A Home Security Inspection identifies weaknesses in a home's security and provides options for fortifying the home. At no cost to the homeowner, our Community Liaison Officer will visit and inspect your home for security shortcomings, providing suggestions to make the home less of a target for would-be thieves.

A Home Security Inspection may qualify homeowners for a discount on their homeowner's insurance policy.

Crowley Area Teen Community Helpers Program

The Crowley Police Department's CATCH Program works primarily with juvenile and adult offenders who have been sentenced to community service hours by the Crowley Municipal Court for Minor Class C Misdemeanor offenses.

The CATCH Program provides a strong emphasis on building self-esteem, consequences and risk-taking/choice-making skill development while enhancing a sense of community pride by helping others,

Community-Oriented Policing Officers

The intent of this program is to provide a variety of interesting and informative Community Service Programs within the city. The Crowley Police Department believes that providing improved professional police services will ease the fear of crime for the citizens and businesses in Crowley, thereby enhancing the quality of life for every one and contributing to economic growth within the city.

The Community Service Programs will include:

- Public Safety Programs
- Driving Safety Programs
- Bicycle Safety Programs
- Skateboard Safety Programs
- Pedestrian Safety Programs
- Crowley Area Teen Community Helpers (CATCH) Program
- Citizens Police Academy
- Neighbors on Watch
- Home Security Inspections

Crowley Area Teen Community Helpers Program

The Crowley Police Department's CATCH Program works primarily with juvenile offenders sentenced to community service hours by the Crowley Municipal Court for Minor Class "C" Misdemeanor offenses. One of the goals of CATCH is to reduce the recidivism rate among juvenile offenders while establishing a positive relationship with police officers.



The CATCH Program provides a strong emphasis on building self-esteem, consequences, and risk-taking/choice-making skill development while enhancing a sense of community pride by helping others.

Safety/Crime Awareness Programs

Safety and Crime Awareness programs are designed to provide our youth and adults in the community a greater knowledge for crime prevention and provide them with educational resources while interacting with the police.

These programs are offered at different times of the year and are organized by our Community Resource Officer. For information on upcoming subjects and dates, please contact our CRO at (817) 297-2276, ext 6205.

Home Security Inspections

A Home Security Inspection identifies weaknesses in a home's security and provides options for fortifying the home. At no cost to the homeowner, the Crowley Police Department's Community Resource Officer will visit and inspect a home for security shortcomings, providing suggestions to make the home less of a target for would-be thieves. A home security inspection may qualify homeowners for a discount on their Homeowner's Insurance policy.

