In Case of Emergency (ICE) Campaign

Many individuals, including teenagers, leave home each day without any identification or emergency contact information, yet they carry a cellphone. A campaign has begun to encourage cellphone users to program an "In Case of Emergency" contact (ICE for short) into their cellphones. Simply add an entry in the contact list in your phone under ICE with the name and phone number of the person who should be contacted in case of an emergency. For more than one contact name, simply enter ICE1, ICE2, ICE3 etc. It can save valuable time since most people identify family members only by name, making them indistinguishable from other entries.

EMS Fees

The City of Crowley provides city-operated ambulance service for emergency medical calls made to 911. Crowley paramedic/firefighters are available 24 hours a day to meet the needs of the community.

Emergency Service	Resident
Basic Life Support	$787
Advanced Life Support	$900

Non-Emergency Service	Resident
Advanced Life Support	$855

Additional Fees	
Per Mile Transportation	$15
Aid Call - No Transportation	$175 (plus supplies)

Tips for Driving in Severe Weather

- During periods of heavy rain, stay away from streambeds, drainage ditches and culverts.
- Never drive your car into water of unknown depth. Most flash-flood deaths occur when people drive their vehicles into floodwaters. Never go around barricades.
- If your vehicle stalls, abandon it and immediately seek higher ground. Floodwater may rise very quickly and could cover the vehicle or sweep it away.
- Water is a very powerful force and should not be underestimated.
- Listen to NOAA Weather Radio for more information during weather-related emergencies.

Emergency Management

The City of Crowley has an Emergency Management Plan in place and all police officers and firefighters are trained to handle any emergency. The city also has reciprocal agreements with other agencies to provide additional services during emergencies. Safety training and drills take place on a regular and continuing basis to ensure that the staff is prepared.

Ambulance Billing

Ambulance billing is provided by Intermedix. For information regarding patient accounts, please call (817) 539-3009. Payments should be sent to the City of Crowley, P.O. Box 24247, Fort Worth, TX 76124.