



Crowley Police Department



Mission Statement

As members of the Crowley Police Department, our mission is to provide a professional community-oriented police service. We are committed to creating and maintaining an active community partnership, working with residents in identifying and solving problems to improve the quality of lives in our neighborhoods. We are dedicated to protecting life, property and maintaining order while assuring fair and equal treatment to everyone.

Vision Statement

The Crowley Police Department is a proactive police agency dedicated to excellence through quality customer service. We strive to provide quality customer service for everyone by way of accountability and our community involvement. We maintain a quality of professionalism for department employees through training, development and continuing education to assist with the personal and career growth of our officers, with a constant emphasis on innovation and improvement.

Citizen Police Contacts

Our police officers work under departmental policies that are consistent with all state and federal laws. The policies include provisions for residents if they have a conflict with a Crowley police officer. If a resident feels that he or she has a legitimate concern, a formal complaint may be made to the Crowley Police Department. Information about the complaint process may be obtained contacting any member of the Department or by calling (817) 297-2276. This department adheres to the 77th Texas Legislature's mandate prohibiting racial profiling in Texas. We are very proud of the relationship the Crowley Police Department has with the community. Our longstanding goal is to provide all of our residents with a safe community where all may live without fear of crime.

The Crowley Police Department realizes there may be disagreements from time to time with individuals who come in contact with our officers. Confusion, different perceptions or possibly the timeliness of information could result in information that may produce different accounts of the same incident. Disagreements between residents and officers need to be addressed. We trust that the vast majority of contacts between residents and officers are conducted in a positive, professional manner. This is the result of both the community and our officers working together.

The Crowley Police Department would like to know about positive police contacts, too. Feel free to write the Chief a letter or note to let him know about a positive contact with our officers. Your comments will be shared with officers involved, and a copy will be placed in their personnel folder.

Sex Offenders

The Crowley Police Department's web page provides a link to the Texas Department of Public Safety and its sex offender database on the city's website. We will provide a printed list of registered sex offenders living within the city limits upon request, at no cost. Persons wishing to obtain a copy may contact the Police Records Department at (817) 297-2276, Ext. 6401.

Reports

Accident and offense reports may be requested in person during regular business hours (8 a.m.-5 p.m. Monday-Friday, excluding holidays). A Public Information Request may also be emailed to Records@ci.crowley.tx.us. The cost is \$6 per report, cash or check (no credit cards accepted at this time), with valid identification to pick up reports.