

City of Crowley Telephone Numbers

Public Works

Regular hours of operation for the Public Works Department are Monday-Friday, 8 a.m. to 5 p.m., excluding holidays. However, Public Works repairs water main breaks as they occur. To report a water main break after hours, dial (817) 297-2276. **To call for emergency response, dial 911.**

Main Number (817) 297-2201

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| Public Works Administration | ext 3200 |
| Assistant Public Works Director | ext 3280 |
| Public Works Director | ext 3290 |

Senior Services

Regular hours of operation are Monday-Friday from 8 a.m.-2 p.m., excluding holidays. All activities are held at 900 E. Glendale.

Main Number (817) 297-9131

Animal Control

Regular hours of operation are Monday-Friday from 8 a.m.-5 p.m., excluding holidays. For after-hours response dial (817) 297-2276

Main Number (817) 297-2201

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|------------------------|----------|
| Animal Control Officer | ext 3300 |
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Economic Development

Regular hours of operation are Monday-Friday from 8 a.m.-5 p.m., excluding holidays.

Main Number (817) 297-2201

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| Economic Development | |
| ORASI Development | 817-882-9601 |

General Information

Monday-Friday 8 a.m. -5 p.m.

Main Number (817) 297-2201 (0) for Operator

The City of Crowley telephone system includes voice mail, outgoing information lines and a menu of options. The options make selections easier for the caller. Be aware that a voicemail will need to be left in some areas such as Animal Control and Code Enforcement because the employees providing these services are out in the community working. Their voicemail is checked regularly and calls will be returned. If you get a voicemail and you wish to speak to someone immediately between the hours of 8 a.m.-5 p.m., Monday-Friday (excluding holidays), you can press "0" to speak to the receptionist or choose another option.

In most cases, if you choose to speak to the receptionist, you will be transferred to the department that provides the City service that you wish to access. If you know the number of the person you wish to speak to, you will usually be connected to that individual faster by dialing the number direct. Please know that each department has specific service hours. It will generally be faster to access the department by dialing it directly during its regular hours of operation.

When dialing the after hours number you will be speaking to a police dispatcher. While the dispatcher will make every attempt to assist you, he or she may be working on a 911 emergency, and that will take priority over assisting other callers.